

## Community Advisory Committee Quarterly/Annual Visitation Report

County: Chatham	Facility Type: <input type="checkbox"/> Family Care Home <input type="checkbox"/> Nursing Home <input checked="" type="checkbox"/> <b>Adult Care Home</b> <input type="checkbox"/> Combination Home <b>95 bed ACH</b>	Facility Name/Address: Carolina Meadows: The Fairways 700 Carolina Meadows Chapel Hill NC 27517
Visit Date: 10/11/2024	Time spent in facility: 60 minutes.	Arrival time: 10:17am
Name of person exit interview was held with: Interview was held: <input checked="" type="checkbox"/> in Person <input type="checkbox"/> Phone  <input checked="" type="checkbox"/> Admin. <input type="checkbox"/> SIC (Supervisor in Charge). <input type="checkbox"/> Other Staff Rep.   Sandy Mouras, Assisted Living Administrator		
Committee Members Present: Patti Liegl, Billy Cummings(in training),Kevyn Immermann		Report Completed by: Kevyn Immermann
Number of Residents who received personal visits from committee members: 6 residents & 2 employees		
Resident Rights Information is clearly visible: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Ombudsman Contact Info is correct and clearly posted: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
The most recent survey was readily accessible: <input type="checkbox"/> Yes <input type="checkbox"/> No (Required for Nursing Homes Only)   N/A		Staffing information clearly posted: <input type="checkbox"/> Yes <input type="checkbox"/> No   N/A

Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	Residents were clean, neat & well groomed  Staff was busy with care and interactions in 'The Green' area. We observed them encouraging residents to participate in the activities wherever residents wanted to be. Some were watching TV, one wanted to read, radio was set up for their preferences (popular songs, jazz, movie soundtracks) They had Halloween activities also. Residents in memory care "The Green" were cheerful and engaged. The assisted living side had residents coming and going with their pets while we were there. Some residents in "The Green" had difficulty communicating.
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	Yes	
3. Did you see or hear residents being encouraged to participate in their care by staff members?	Yes	
4. Were residents interacting with staff, other residents & visitors?	Yes	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	Yes	
6. Did you observe restraints in use?	No	
7. If so, did you ask staff about the facility's restraint policies?	NA	
Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?	Yes	Residents with whom we spoke were very happy in their home.  The facility was clean and in great condition.  No residents are smokers.  Pagers are used rather than call bells. Staff attentive, courteous to residents and assisting as needed. No call bells were observed.
9. Did you notice unpleasant odors in commonly used areas?	No	
10. Did you see items that could cause harm or be hazardous?	No	
11. Did residents feel their living areas were too noisy?	No	
12. Does the facility accommodate smokers? Where? <input type="checkbox"/> Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside/Outside	No	
13. Were residents able to reach their call bells with ease?	Yes	
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	NA N/A	
Resident Services	Yes/No/NA	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	Activity calendars showed many options & were posted in multiple places. Brain games was happening while we were there. Residents earn "Meadow Bucks" for participation in activities. The bucks are then used for weekly auctions. A half month activity calendar was in place. "The Green" also had a lot of fun activities posted.

16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	Yes Yes	Purchases are made for residents and added to their bills. Residents can also keep small amounts of cash.
17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes Yes	Menus are provided weekly in residents' mailboxes.
18. Do residents have privacy in making and receiving phone calls?	Yes	
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	
20. Does the facility have a Resident's Council? Family Council?	Yes Yes	Resident's Council meets monthly, shown on calendar. In-person care plans meet when applicable.
<b>Areas of Concern</b>	<b>Yes/No/NA</b>	<b>Exit Summary</b>
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?	No	. Staff throughout the facility was very welcoming to CAC members. Positive feedback was shared.

This Document is **PUBLIC RECORD**. **Do not** identify any Resident(s) by name or inference on this form.

**Top Copy** is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.

Given to the administrator.