

## Community Advisory Committee Quarterly/Annual Visitation Report

County: Chatham	Facility Type: <input checked="" type="checkbox"/> <b>Assisted Living 40 bed</b> <input type="checkbox"/> Family Care Home <input type="checkbox"/> Nursing Home <input type="checkbox"/> Adult Care Home <input type="checkbox"/> Combination Home	Facility Name/Address: Pittsboro Christian Village 1825 East Street Pittsboro, NC 27312
Visit Date: 10/22/2024	Time spent in facility: 30 min.	Arrival time: 9:55 a.m.
Name of person exit interview was held with: Gerald Baker <input checked="" type="checkbox"/> Admin. <input type="checkbox"/> SIC (Supervisor in Charge) <input type="checkbox"/> Other Staff Rep.		Interview was held: <input checked="" type="checkbox"/> in Person <input type="checkbox"/> Phone (Name & Title) Sanila Thomas - Director of Resident Care
Committee Members Present: Pat Regan & Anita Star Tesh		Report Completed by: Patricia Regan
Number of Residents who received personal visits from committee members: 3 residents & 1 Family Member		
Resident Rights Information is clearly visible: <input checked="" type="checkbox"/> Yes		Ombudsman Contact Info is correct and clearly posted: <input checked="" type="checkbox"/> Yes
The most recent survey was readily accessible: Yes (not required for Assisted Living facilities) (Required for Nursing Homes Only)		Staffing information clearly posted: N/A

Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	All of the residents were neatly dressed and welcoming.
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	Yes	Staff was observed assisting residents; however, several of the residents were napping during our visit which resulted in a shorter visit.
3. Did you see or hear residents being encouraged to participate in their care by staff members?	N/A	One staff member was observed encouraging a resident to get up and walk for exercise.
4. Were residents interacting with staff, other residents & visitors?	Yes	Residents greeted and welcomed the CAC Team with smiles while being very chatty during our visit.
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	N/A	Not observed.
6. Did you observe restraints in use?	No	
7. If so, did you ask staff about the facility's restraint policies?	N/A	

Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?	Yes	Residents that we spoke with shared that they have a home like experience and glad to be at this facility. They felt the food is always good. A resident acknowledged that everyone cannot be satisfied all the time.
9. Did you notice unpleasant odors in commonly used areas?	No	The facility was very clean.
10. Did you see items that could cause harm or be hazardous?	No	
11. Did residents feel their living areas were too noisy?	No	
12. Does the facility accommodate smokers? Where? <input type="checkbox"/> Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside/Outside	No	The entire facility is smoke free.
13. Were residents able to reach their call bells with ease?	Yes	
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	N/A	Staff uses a paging system to respond to call bells. There is a 3-minute standard for response and all staff assist as needed.

Resident Services	Yes/No/NA	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	A monthly Activity Calendar is posted at various locations in the facility. A new game was introduce to residents called Kwinker. One resident shared that there are a lot of activities to choose from and participate in at the facility. Due to her declining health, she does not participate as much now as she did previously.
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	Yes	Each room has a locked security box. PCV offers shopping trips; but tries to provide all of resident's needs. Some residents have credit cards managed by family.

17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes Yes	Assisted living residents dine with independent living residents in the dining room, or can choose to dine in their rooms. Food choices are available from the menu.
18. Do residents have privacy in making and receiving phone calls?	Yes	Phones are in each resident room & staff knocks before entering.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	PCV has a ' <i>Missionary Wall</i> ' of photos and descriptions of the countries and people served around a large world map. PCV supports these missionaries and occasionally, the missionaries will visit and share their missions with the residents. PCV also offers a variety of seasonal/holiday activities involving the local community.
20. Does the facility have a Resident's Council? Family Council?	N/A	Not addressed on this visit. Historically, Residents Council was shared via email monthly.
<b>Areas of Concern</b>	<b>Yes/No/NA</b>	<b>Exit Summary</b>
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?  No concerns.	No	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.  Positive observations were shared with the new Director of Resident Care, Sanila Thomas. We did not find any concerns to discuss with her at this time.  A new Executive Director, Andrew Boone has been hired; however, he was not at work.

This Document is **PUBLIC RECORD**. **Do not** identify any Resident(s) by name or inference on this form.  
**Top Copy** is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.