

Community Advisory Committee Quarterly/Annual Visitation Report

County: Chatham	Facility Type: <input type="checkbox"/> Family Care Home X Nursing Home 140 bed SNF and Memory Care Unit <input type="checkbox"/> Adult Care Home <input type="checkbox"/> Combination Home	Facility Name/Address: The Laurels 72 Chatham Business Park Pittsboro NC 27312
Visit Date: 10/24/24	Time spent in facility: 45 minutes	Arrival time: 10:30am

Name of person exit interview was held with: Interview was held: in Person Phone
 Admin SIC (Supervisor in Charge). Other Staff Rep. (Name & Title) John Jarrell, Director

Committee Members Present: Anita Tesh & Pat Regan	Report Completed by: Anita Tesh
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Number of Residents who received personal visits from committee members: 6 Residents 1 family member

Resident Rights Information is clearly visible: X Yes	Ombudsman Contact Info is correct and clearly posted: X Yes
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The most recent survey was readily accessible: X Yes (May 2023) (Required for Nursing Homes Only)	Staffing information clearly posted: X Yes
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Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	Residents were clean and neatly dressed.
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	Yes	One resident stated that she received good care. Some residents were unable to directly answer this question. Many residents were napping during this visit.
3. Did you see or hear residents being encouraged to participate in their care by staff members?	Yes	Staff were providing care at the time of the visit. One resident expressed a need to a CAC visitor, and staff responded immediately upon being informed. Rehab and PT were in progress during CAC visit.
4. Were residents interacting with staff, other residents & visitors?	Yes	Staff were observed patiently inquiring about the needs of residents who had verbal difficulty. One resident seemed to indicate to CAC that she had knee pain. When this was reported to staff, they were aware and stated that they had just given her medication for this 10 minutes before.
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	Yes	
6. Did you observe restraints in use?	No	
7. If so, did you ask staff about the facility's restraint policies?	NA	

Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?	Yes	Yes.
9. Did you notice unpleasant odors in commonly used areas?	No	Unattended med carts were locked.
10. Did you see items that could cause harm or be hazardous?	No	
11. Did residents feel their living areas were too noisy?	No	
12. Does the facility accommodate smokers? Where? X Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside/Outside	Yes	Smoking times are posted, and smoking is supervised by CNAs. Residents are not allowed to keep cigarettes, matches or lighters in their rooms. No smell of smoke was noted in the facility. Director states that the facility currently has 6 smokers.
13. Were residents able to reach their call bells with ease?	Yes	One lighted call bell was observed, and staff responded immediately.
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	Yes	

Resident Services	Yes/No/NA	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	One resident reported wishing there were more other residents who were cognitively "all there" for conversation and interactions.
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	NA	Not addressed during this visit. One resident stated "if I needed anything they didn't have here, my son would buy it"

17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	NA	Not directly asked during this visit. Menu is posted.
18. Do residents have privacy in making and receiving phone calls?	Yes	Phones are in rooms, and some residents also have cell phones. Staff knock before entering rooms.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	Per Activity Calendar
20. Does the facility have a Resident's Council? Family Council?	Yes NA this visit	The Resident's Council is active.
Areas of Concern	Yes/No/NA	Exit Summary
<p>Are there resident issues or topics that need follow-up or review at a later time or during the next visit?</p> <p>A small amount of poison ivy (much less than noted on prior visits) was seen beneath rose bushes outside front door.</p> <p>One resident stated that there had recently been a fire, and she was frightened because she could not evacuate herself due to impaired mobility. She acknowledged that staff did evacuate her effectively, and that the fire department and police responded promptly.</p>	Yes	<p>On exit interview, positive observations were shared. Mr. Jarrell walked outside with CAC visitors to view poison ivy, and indicated that they would address it.</p> <p>Mr. Jarrell said that the recent fire "scared all of us" but that it was quickly contained. He indicated that he expects it will "take a little while" for some residents to get over this experience. Since the resident did not wish to be identified, he could not reassure her individually.</p>

This Document is **PUBLIC RECORD**. **Do not** identify any Resident(s) by name or inference on this form.
Top Copy is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.