

CONTRACT ROUTING FORM

1. Complete the information below BEFORE printing and completing items 2 through 7. Items in red are required.

Department: MIS

Department contract file name (use effective date): Strategic Connections_MIS_20240701

Project Code: Click here to enter text.

Contract type: Agreement

Contracted Services/Goods: Audio/Visual Support at CCACC

Contract Component: Other

Change Order Number/Addendum Number: Click here to enter text.

Vendor Name: Strategic Connections

Effective Date: 7/1/2024

Approved by: County Manager

Date approved by the BOC: Click here to enter text.

Ending Date: Click here to enter a date.

Total Amount: \$17,304.00

Please Return Contract to:

Name: Carla Daniel

Email: carla.daniel@chathamcounty
nc.gov

Special Instructions for Clerks

Office:

2. Department Head or his/her designee has read the contract in its entirety.

By: *Kenneth Smith* (Department Head signature required)

3. County Attorney has reviewed and approved the contract

County Attorney has reviewed and rejects the contract Reason: _____

This is an automatic renewal and does not require approval from the County Attorney: Yes No



If this box is checked the County Attorney's Office has reviewed the contract but has not made needed changes to protect the County because the contract is a sole source contract and the services required by the County are not available from another vendor.

4. Technical/MIS Advisor has reviewed the contract if applicable. Yes No

5. Vendor has signed the contract. Yes No

6. A budget amendment is necessary before approval. Yes No

If budget amendment is necessary, please attach to this form.

7. Approval

Requires approval by the BOC - contracts over \$100,000.00. Follow Board submission guidelines.

Requires approval by the Manager – contracts \$100,000 or less.

8. Submit to Clerk.

Clerk's Office Only

Finance Officer has signed the contract

The Finance Officer is not required to sign the contract



STRATEGIC CONNECTIONS

Service Level Agreement

Strategic **GOLD** Customer Service Warranty Program

Chatham Ag Center AV system 2024-2025 (fiscal 2025)



Chatham County Agricultural Center
1192 US HWY 64 West
Pittsboro, NC 27312

5/06/2024
Richard Clark
336-341-3478 cell

D. Response Time:

By phone: SCI has a 24/7 live body answer system. The help desk is manned 8 am – 5 pm Monday – Friday. In the event of an afterhours emergency, or if the help desk is busy, a call center will answer the call, do basic triage, and direct that information to SCI personnel. **800-292-5664**

By Web portal: service request can be made via an on-line information portal via our website – <http://www.strategicconnections.net/support/>

SCI agrees to have a technician on the customer's site within 48 hours of a request for service, if such time frame is requested by the customer and within the terms and conditions of this agreement.

E. Failure of a Covered Component.

- a. The customer must give SCI access to all covered equipment at a time within the 48 hours following equipment failure that is mutually agreeable to both the customer and SCI and is during our on-site service hours. If such a time cannot be mutually agreed upon, SCI will schedule a service call at the first available time.

- F. Confidentiality:** SCI acknowledges that during the term of this agreement, and in the course of performing services for the customer, SCI may have access to the customer's confidential and proprietary information ("Confidential Information"). SCI agrees to strictly maintain the confidentiality of such Confidential Information and will only disclose such information to OUR service personnel to the extent that such Confidential Information is necessary in the performance of services under this agreement. SCI shall ensure that all service personnel strictly adhere to the obligation of nondisclosure detailed herein. It is further agreed that neither party shall use the other party's name, trademarks, service marks, logos, trade names and/or branding without such other party's written consent.

III. THE CUSTOMER'S OBLIGATIONS DURING THE AGREEMENT PERIOD

- A. **Equipment Maintenance and Alteration:** The customer must provide SCI with reasonable access to the covered equipment for scheduled Preventive Maintenance visits only as necessary for the performance of services under this contract.
- B. The customer must operate the equipment as detailed in the user operations manual provided by the manufacturer with the covered equipment.
- C. It is the Customer's responsibility to provide a clear description of any problems and to allow sufficient time when reporting a problem to work with the technical support staff in making the proper diagnosis of the problem

IV. WHAT IS NOT COVERED

- A. This agreement does not cover consumable items. A consumable item is defined as any product that has a predefined life of expectancy (i.e. lamps, batteries, filters, etc.).
- B. Failure due to or caused by fire, failure as a result of utility services, failure as a result of poor, unconditioned or fluctuating electrical power, or natural and environmental causes such as earthquake, tornado, lightning, corrosion, flood, or other acts of God, or other causes beyond SCI'S reasonable control. Failures or faults caused by structural, mechanical, electrical, or plumbing systems or devices not installed by SCI and not specifically covered under this agreement.
- C. This agreement does not cover any repair or service that may become necessary due to damages caused by accident, neglect or misuse of the equipment, or any alterations, repairs or modifications made to the equipment by anyone other than Strategic Connections unless specifically directed by Strategic Connections in writing.
- D. Service required diagnosing the customer's complaint, failure or perceived failure if no mechanical or electrical failure was found, or improper operation of covered equipment.
- E. Damaged displays caused by image "burn-in".

Total Cost for Customer Care: \$ 17,304.00 Annual Fee

Commencement date will be 7 days after the latest date of acceptance noted below.

Accepted for SCI by:

Signature



Print Name Richard Clark, Jr.

Title Chief Operating Officer

Date 5/06/2024

Accepted for customer by:

Signature



Print Name

Dan La Montagne

Title

County Manager

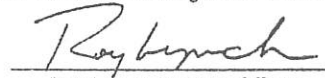
Date

7/2/2024

Appendix A: Covered Equipment

Covers equipment installed during the original installation of the facility and updated by SCI.

This instrument has been pre-audited in the manner required by the Local Government Budget and Fiscal Control Act.



Roy Lynch, Finance Officer

EXTRON	70-101-13 VGA/AUD AAP	1
EXTRON	70-103-14 XLR/AAP	1
EXTRON	70-103-17 XLRM AAP	1
EXTRON	70-1103-02 WPD 102 (WB 1)	28
EXTRON	70-616-12 HDMI AAP	1
EXTRON	CVS4 LOUDSPEAKER (S3) 42-103-03	4
EXTRON	22-236-03 XTP Shielded Twisted Pair Cable	5
Extron	42-070-03 SI 26CT LOUDSPEAKER (S2)	9
EXTRON	CVS4 SF 3CT LP	3
EXTRON	60-1602-02 TLP PRO 1022M (10" wall mount)	1
EXTRON	60-1199-01 XTP SR HDMI	2
Extron	60-1185-02 TLP PRO 520 M (TOUCH PANEL- WALL MOUNTED) (WB RC)	1
Extron	79-2546-01 Link License- User Interface	1
Extron	60-1198-01 XTPT USW103	2
Extron	60-1199-01 XTP HDMI Scaling Receiver	1
Extron	22-235-03 Plenum XTP Cable	1
	Decora plastic adapter plate, Blank - No hole, with-ears, and two mounting	12
Leviton	80414-E screws. Black	4
LISTEN TECHNOLOGY	LA-380-01 CHARGING STATION	48
LISTEN TECHNOLOGY	LA-401 SPEAKER	48
LISTEN TECHNOLOGY	LR-4200-072 RECEIVER	48
LISTEN TECHNOLOGY	LT 800-072-P1 TRANSMITTER	4
MIDDLE ATLANTIC	DWR-24-22 AV RACK	1
MIDDLE ATLANTIC	BR-1 CABLE MANAGEMENT	4
MIDDLE ATLANTIC	D3 3 RU DRAWER	3
MIDDLE ATLANTIC	D5-LK 5 RU DRAWER	1
MIDDLE ATLANTIC	LT-1R RACK LIGHT	1
MIDDLE ATLANTIC	MRK-44-31 ELECTRONIC RACKS	3
MIDDLE ATLANTIC	PDT-1615-NC RACK POWER	6
MIDDLE ATLANTIC	SLIM2-10 AV RACK	1
MIDDLE ATLANTIC	SS SLIDE OUT SHELF	3
Middle Atlantic	U1V Vented Rack Shelf	1
Mipro	ACT-848 Dante Wideband Quad-Channel Digital Receiver	2
Mipro	ACT-80HC Rechargeable Wideband Digital Handheld	4
Mipro	ACT-80TC Rechargeable Digital Wideband Bodypack	4
		4
Mipro	MU-55L Omni-directional • Subminiature 4.5 mm Ø • Condenser • 40 Hz ~ 20 kHz	4
Mipro	FBC-71 Antennas Front to Back	4
NEC	E325 SIGNAGE FLAT PANEL DISPLAYS	4
NEC	E655 LOBBY FLAT PANEL DISPLAYS	1
NEC	E805 FLAT PANEL DISPLAYS	2
NEC	NP-PA571W-13ZL PROJECTOR	2
NEC	NP-PX803UL-WH 8000 ANSI Laser	2
NEC	NP-PA622U-13ZL 6000 WUXGA	2
NEC	NP19ZL Long Throw Lens	2
NEC	NP01PW1 Power Cord for NP-PX803WUL	1
NEC	NP-PX803UL-W-18ZL 8000 Lumen Laser Projector	1
	Medium Throw Zoom Lens (lens shift) w/Lens Memory for the NP-PX803UL-	1
NEC	NP19ZL W	30
Panduit	CMBBL-X Blank Module, 1 Port, Black, Pack of 10	4
Peerless	SA746PU Articulating Wall Arm	8
Peerless	ACC002 Escutcheon Ring For 2" Pole	4
Peerless	ACC640 Escutcheon Ring For 1.25" Pole	2
Premier Mounts	PP-FCTA-QL Ceiling Adapter	5
Seco-Larm	SEE932D33TBQ Dual Photobeam Sensor	8
	SF Cable, 6 ft 18 AWG Universal Power Cord (IEC320 C13 to NEMA 5-15P)	8
SF Cable	1397915 White Color	2
SHURE	ULXD1/WL185-J50 WIRELESS MICROPHONE	2

Stouchi	USB C Extension Cable, Stouchi 10gbps USB C 3.1 Male to Female Charging & Audio Data Transfer Cable Compatible for iPhone 12 wireless charger, Thunderbolt 3 MacBook Pro, Google Pixel 2 2 XL 3	1
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