CONTRACT ROUTING FORM

1.	Complete the information below BEFORE printing and completing items 2 through 7. Items in red are required. Department: Emergency Management Department contract file name (use effective date): OnSolve_EM_20240326 Project Code: Click here to enter text.				
	Contract type: Agreement	Please Return Contract to:			
	Contracted Services/Goods: Reverse 911 CodeRed Contract Component: Master	Name:			
	Change Order Number/Addendum Number: Click here to enter text.	Email:			
	Vendor Name: OnSolve Effective Date: 03-26-2024	Special Instructions for Clerks			
	Approved by: County Manager	Office:			
	Date approved by the BOC: Click here to enter text.				
	Ending Date: Click here to enter a date. Total Amount: 23,550.00				
2.	Department Head or his/her designee has read the contract in its entirets By:(Department Head signature red				
3.	County Attorney has reviewed and approved the contract County Attorney has reviewed and rejects the contract Reason:				
	This is an automatic renewal and does not require approval from the Cou	nty Attorney: Yes No			
	If this box is checked the County Attorney's Office has reviewed made needed changes to protect the County because the contract and the services required by the County are not available from an	is a sole source contract			
4.	Technical/MIS Advisor has reviewed the contract if applicable. Yes	No			
5.	Vendor has signed the contract. Yes⊠ No ☐				
6.	A budget amendment is necessary before approval. Yes No No If budget amendment is necessary, please attach to this form.				
	E 855				
7.	Approval				
	Requires approval by the BOC - contracts over \$100,000.00. Follow B	oard submission guidelines.			
	Requires approval by the Manager – contracts \$100,000 or less.				
8.	Submit to Clerk.				
	Clerk's Office Only				
	Finance Officer has signed the contract The Finance Officer is not required to sign the contract				

NORTH CAROLINA

CHATHAM COUNTY

SECOND AMENDMENT TO AGREEMENT

This Second Amendment to the Agreement (this "Second Amendment") is made and entered into this day, 2024, by and between Chatham County (the "County") and OnSolve, previously known as Emergency Communications Network, LLC (the "Contractor"). The County and the Contractor are sometimes referred to in this Amendment individually as a "Party" and collectively as the "Parties."				
	RECITALS			
A. The County and the Contractor entered in December 16, 2016 (the "Previous Agreements"	into a series of previous agreements, the last of which was dated ').			
\$300.00 per year, inclusive of reimbursables, for	e Service, which will increase the cost by an additional sum of r a total amount of \$23,550.00 for the 2024 Renewal Term. The Agreement shall be equal to \$23,550.00 per year.			
NOW, THEREFORE, in consideration of Parties agree as follows:	of the mutual covenants and the conditions contained herein, the			
1. The Costs for the Services is amended to reflect that the County shall pay the Contractor an additional sum of \$300.00 per year, inclusive of reimbursables, for a total amount of \$23,550.00 for the 2024 Renewal Term. The price for any subsequent Renewal Terms for the Agreement shall be equal to \$23,550.00 per year. In exchange for the increase in price Contractor will provide the Translation feature as part of the Service. The Translation feature allows the County to communicate effectively to all audiences in an efficient and streamlined manner, including sending alerts in a resident's preferred language, accurately converting messages to a language(s) of choice, translation and delivery of voice, email, and text message components seamlessly through a single user interface, and previewing and editing translated message components prior to launch. The features included in the Service and the prices therefore are reflected in the attached Order Form. AGREEMENT TO REMAIN IN FULL FORCE AND EFFECT. Except for the amendment set forth above, the original Agreement of June 28, 2014, and subsequent amendments shall remain in full force and effect.				
	CHATHAM COUNTY			
This instrument has been pre-audited in the manner required by the Local Government Budget and Fiscal Control Act.	BY: Dan LaMontagne, County Manager			
Roy Lynch, Finance Director	CONTRACTOR by: Larry Srimm NAME: Larry Grimm			
	TITLE: Controller			



ORDER FORM

This Order Form documents the purchase of Subscription Services and other Services being purchased by the customer listed below ("Customer") from OnSolve, LLC ("OnSolve"), and is entered into as of the date the Customer signs (the "Effective Date").

Renewal Term: 1.00 year(s)

Service Start Date: June 28, 2024

Customer Information	Company Name:	Chatham County, NC	
	Street Address:	297 West Street - PO Box 613	
	City, State, Zip, Country:	Pittsboro, NC, 27312, US	
Billing Contact	Company Name:	Chatham County, NC	
Purchase Order Number	Name:	Denise Suits	
TO CONTROL OF THE MANAGEMENT CONTROL OF THE MANAGEMENT OF THE MANA	Street Address:	297 West Street - PO Box 613	
	City, State, Zip, Country:	Pittsboro, NC, 27312, US	
	Phone:	9195458163	
	Email:	denise.suits@chathamcountync.gov	
Primary Contact	Name:	Steve Newton	
Note: this contact will be setup in the Services as an	Title:	Director	
Administrator.	Phone:	(919) 545-8162	
	Email:	steve.newton@chathamnc.org	

Subscription Service Fees

Critical Communications

Item/Description	Order Term	Qty	Annual Price**	Term Total
CodeRED Standard Renewal	06/28/2024 - 06/27/2025	1	\$16,250.00	\$16,250.00
CodeRED Weather Warning	06/28/2024 - 06/27/2025	1	\$5,000.00	\$5,000.00
CodeRED IPAWS Integration	06/28/2024 - 06/27/2025	1	\$2,000.00	\$2,000.00
CodeRED Foreign Language Message Translation	06/28/2024 - 06/27/2025	3	\$100.00	\$300.00
Critical Communications Subscription Fees				\$23,550.00

OnSolve Confidential Page 1 of 2

\$23,550.00 **ORDER TOTAL**

Annual Fees

Year 1 Subscription Fees + Non-Recurring Service Fees

\$23,550.00

**The fees shown above may have been rounded to two decimal places for display purposes. As many as ten decimal places may be present in the actual price. The totals for this order were calculated using the actual price, rather than the fees displayed above, and are the true and binding totals for this order.

All pricing is in US Dollars unless otherwise specified

The Subscription Service above includes the plan and terms set forth in the document previously signed by the Customer (the "Terms"). Except as expressly amended hereby, the Terms shall continue in full force and effect. In the event of a conflict between this document and the Terms, this document shall control. Capitalized terms not defined herein shall have the definitions ascribed to them in the Terms.

Chatham County, NC

Name: Dan La Montagne Title: County Managen

4/4/2024 Date: