Community Advisory Committee Quarterly/Annual Visitation Report								
County:				Facility Name/Address:				
	Family Care Home X Nursing Home			The Laurels				
	140 bed SNF			72 Chatham Business Park				
	and Memory Care Unit			Pittsboro NC 2	27312			
	7/10/04	Adult Care Home Combinatio	on Home	A minut time of the	2.40			
Visit Date: 7/12/24Time spent in facility: 58 minutes				Arrival time:	•			
Name of person exit interview was held with: Interview was held: X in Person Phone								
Admin. X SIC (Supervisor in Charge). Other Staff Rep. (Name & Title) Kathy Galvin, BSN, Assistant Director of Nursing								
Committee Members Present: Anita Tesh, Sigi Markworth & Barbara Gustin in training)				iis (member	Report Completed by: Sigi Markworth			
Number of Residents who received personal visits from committee members: 5 Residents								
				nan Contact Info is correct and clearly posted: X Yes				
		as readily accessible: X Yes	Staffing in	nformation clearly posted: X Yes				
(May 20								
	ed for Nursing Hom							
Re	sident Profile			Yes/No/NA	Comments/Other Observations			
1. Do the residents appear neat, clean and odor free?			Yes	All residents appeared clean, groomed and welcoming.				
2. Did residents say they receive assistance with personal care activities? Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?				Yes	Residents we spoke with did not receive assistance at the time of visit. A CNA came into the room checking if the resident needed anything while I spoke with her. We observed other residents receiving assistance with various care activities as we were walking the halls. On of the residents said "oh! Yeah! when he was asked if staff provided him with the help he needed. He was quite positive.			
3.	3. Did you see or hear residents being encouraged to participate in their care by staff members?			Yes	Staff was very busy providing care at the time of the visit.			
4.				Yes				
5.			Yes	Respectful care was observed. One resident I spoke with is hearing impaired and the CNA entering the room seemed patient, ensured the resident understood, and that her needs were met.				
6.	Did you observe r	serve restraints in use?						
7.	7. If so, did you ask staff about the facility's restraint policies?			NA				
Resident Living Accommodations				Yes/No/NA	Comments/Other Observations			
8.				Yes	There were no complaints or concerns reported.			
9.		pleasant odors in commonly used area		No				

10. Did you see items that could cause harm or be hazardous?	Yes	 A few items were of concern, but staff is aware and is addressing the issues: 1. As the CAC members entered, we noticed that the rug at the outside of the building was torn and "bunched" up potentially leading to a tripping hazard. 2. Poison ivy is growing between entrance and the handicapped parking area. The center is aware and continuous to eradicate it. 3. Spilled liquid (potentially urine) was observed underneath a resident's wheelchair in the hall. CAC member notified the nursing staff and they immediately cleaned it. 4. There is a roof/wall leak in one of the residents' rooms. The staff are aware, ensured the furniture were moved away from the leak, and the floor was dry. Resident was offered to move to a different the invite a staticate in a termine.
		room but insisted on staying.
11. Did residents feel their living areas were too noisy?	No	
12. Does the facility accommodate smokers? Where? X Outside only Inside only Both Inside/Outside	Yes	The smell of smoke was not evident anywhere in the facility.
13. Were residents able to reach their call bells with ease?	Yes	
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	Yes	No call bells were observed at the time of visit. One resident noted that "it takes too long for nursing staff to respond". When discussed at exit interview, staff noted that response time varies. We did not have other complaints re. call bell response time.
Resident Services	Yes/No/NA	Comments/Other Observations
Resident Services 15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes/No/NA Yes	Comments/Other Observations Two residents I spoke with in the Activity Room mentioned that they loved the activities provided particularly the community involvement: Church, Choir, Devotionals, etc.
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Are there resident issues or topics that need follow-up or review at a later time or during the next visit?	Yes	At the exit interview with Ms. Galvin, positive observations and comments by residents were shared and the items of concern discussed. Staff
 As noted in Q10 some of the items may need follow-up at next visit: As the CAC members entered, we noticed that the rug at the outside of the building was torn and "bunched" up potentially leading to a tripping hazard. Poison ivy is growing between entrance and the handicapped parking area. The center is aware and continuous to eradicate it. Spilled liquid (potentially urine) was observed underneath a resident's wheelchair in the hall. CAC member notified the nursing staff and they immediately cleaned it. There is a roof/wall leak in one of the residents' rooms. The staff is aware, ensured the furniture were moved away from the leak, and the floor was dry. Resident was offered to move to a different room but insisted on staying. 		were welcoming and responsive.

This Document is **PUBLIC RECORD**. <u>Do not</u> identify any Resident(s) by name or inference on this form. <u>Top Copy</u> is for the Regional Ombudsman's Record. <u>Bottom Copy</u> is for the CAC's Records.