

Community Advisory Committee Quarterly/Annual Visitation Report

County: Chatham	Facility Type: <input checked="" type="checkbox"/> Assisted Living 40 bed <input type="checkbox"/> Family Care Home <input type="checkbox"/> Nursing Home <input type="checkbox"/> Adult Care Home <input type="checkbox"/> Combination Home	Facility Name/Address: Pittsboro Christian Village 1825 East Street Pittsboro, NC 27312
Visit Date: 7/12/2024	Time spent in facility: 50 min.	Arrival time: 2:15 PM
Name of person exit interview was held with: Interview was held: <input checked="" type="checkbox"/> in Person <input type="checkbox"/> Phone <input type="checkbox"/> Admin. <input checked="" type="checkbox"/> SIC (Supervisor in Charge) <input type="checkbox"/> Other Staff Rep. <div style="text-align: right;"><i>(Name & Title)</i> Sanila Thomas, Dir of Nursing; & Andrew Boom, Assoc Director</div>		
Committee Members Present: Sigi Markworth & Anita Tesh (Barbara Gustinis observing)		Report Completed by: Anita Tesh
Number of Residents who received personal visits from committee members: 3 residents & 2 family members		
Resident Rights Information is clearly visible: <input checked="" type="checkbox"/> Yes	Ombudsman Contact Info is correct and clearly posted: <input checked="" type="checkbox"/> Yes	
The most recent survey was readily accessible: Yes but not required for Assisted Living <i>(Required for Nursing Homes Only)</i>	Staffing information clearly posted: n/a	

Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	Residents were well-groomed and neatly dressed. Females wearing makeup & jewelry
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	Yes	Residents and family members report care to be excellent, consistently caring.
3. Did you see or hear residents being encouraged to participate in their care by staff members?	Yes	One instance observed of a staff member working with a resident to set a mutually agreed upon time for a care activity. Very respectfully negotiated.
4. Were residents interacting with staff, other residents & visitors?	Yes	Several residents were napping during our visit, but others observed interacting with visitors, staff and family
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	NA	Not observed on this visit.
6. Did you observe restraints in use?	No	
7. If so, did you ask staff about the facility's restraint policies?	N/A	

Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?	Yes	The residents with whom we spoke were very positive about the environment. One said, "it is home."
9. Did you notice unpleasant odors in commonly used areas?	No	Facility was scrupulously clean both in both residents' rooms & common areas. No odors at all.
10. Did you see items that could cause harm or be hazardous?	No	The facility is in excellent repair. Medication carts were secured in a med room inaccessible to residents.
11. Did residents feel their living areas were too noisy?	N/A	Facility was very quiet at time of visit.
12. Does the facility accommodate smokers? Where? <input type="checkbox"/> Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside/Outside	No	The entire facility is smoke free.
13. Were residents able to reach their call bells with ease?	Yes	
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	N/A	Staff use a paging system to respond to call bells. There is a 3-minute standard for response and all staff assist in answering calls as needed. Family reports facility to be very responsive.

Resident Services	Yes/No/NA	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	N/A	One resident said that she was happy with the exercises available. Activity calendar posted.
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	N/A	Not discussed at this visit. As noted previously, each room has a locked security box. PCV tries to provide all of the residents' needs. Some residents have credit cards managed by family.

17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes Yes	Food is served family style. Both independent and assisted living dine together in the dining room. Residents can also dine in their rooms if they wish. Food choices available per posted menu.
18. Do residents have privacy in making and receiving phone calls?	Yes	Phones are in each resident room & staff knock before entering.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	NA	Not addressed during this visit.
20. Does the facility have a Resident's Council? Family Council?	NA	Residents Council not addressed on this visit. Family reports that "Family Council" is accomplished by email and phone calls, and that communication and response to suggestions is "excellent."
Areas of Concern	Yes/No/NA	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit? No concerns. Note: the facility is preparing for a change in Directors. Mr. Boom is currently serving as Associate Director, but is expected to take over the Director role in the near future.	No	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit There were no concerns noted by CAC members and positive observations were shared during exit interview.

This Document is **PUBLIC RECORD**. **Do not** identify any Resident(s) by name or inference on this form.
Top Copy is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.