

Community Advisory Committee Quarterly/Annual Visitation Report

County: Chatham	Facility Type: <input type="checkbox"/> Family Care Home <input type="checkbox"/> Nursing Home <input checked="" type="checkbox"/> Adult Care Home <input type="checkbox"/> Combination Home 95 bed ACH	Facility Name/Address: Carolina Meadows: The Fairways 700 Carolina Meadows Chapel Hill NC 27517
Visit Date: 7/22/24	Time spent in facility: 65 minutes.	Arrival time: 11:45 AM
Name of person exit interview was held with: Interview was held: <input checked="" type="checkbox"/> in Person <input type="checkbox"/> Phone <input checked="" type="checkbox"/> Admin. <input type="checkbox"/> SIC (Supervisor in Charge). <input type="checkbox"/> Other Staff Rep. Sandy Mouras, Administrator		
Committee Members Present: Patricia Regan, Barbara Gustinis (CAC member in training) & Patti Liegl		Report Completed by: Patti Liegl
Number of Residents who received personal visits from committee members: 3 residents, 1 private pay caregiver		
Resident Rights Information is clearly visible: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Ombudsman Contact Info is correct and clearly posted: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
The most recent survey was readily accessible: <input type="checkbox"/> Yes <input type="checkbox"/> No (Required for Nursing Homes Only) N/A		Staffing information clearly posted: <input type="checkbox"/> Yes <input type="checkbox"/> No N/A

Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	Residents were clean and well groomed.
2. Did residents say they receive assistance with personal care activities?	Yes	Residents with whom we spoke were pleased with the care they receive. Comparing independent living to assisted living, one resident noted "most of us don't want to be here but know we need to be here; and when you need to be here, it is a great place to live."
3. Did you see or hear residents being encouraged to participate in their care by staff members?	Yes	The CAC members arrived at lunch time. Staff were very attentive in the main dining room which serves meals from 11:45-1:00. Breakfast and dinner have 1 ½ hour open seating hours as well. The dining room is open all day for cold food options.
4. Were residents interacting with staff, other residents & visitors?	Yes	Residents in both dining rooms were interactive with each other. One resident in The Green dining room was not eating when first served his meal. As soon as another resident sat at his table and was served his meal, he began to eat.
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	Yes	A private pay caregiver and staff in The Green were responsive to the residents.
6. Did you observe restraints in use?	No	
7. If so, did you ask staff about the facility's restraint policies?	NA	
Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?	Yes	Residents we spoke with were very content in the facility.
9. Did you notice unpleasant odors in commonly used areas?	No	The facility was very clean.
10. Did you see items that could cause harm or be hazardous?	No	
11. Did residents feel their living areas were too noisy?	No	
12. Does the facility accommodate smokers? Where? <input type="checkbox"/> Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside/Outside	N/A	No residents are smokers.
13. Were residents able to reach their call bells with ease?	Yes	Pagers are used rather than call bells.
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	N/A	No need for assistance was observed.

Resident Services	Yes/No/N A	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	Large font, half month Activity Calendars were posted in several places for the residents. There were also activity schedules in mailboxes. Large, handwritten daily schedules were also observed. A private pay caregiver noted that "They customize everything...very impressive care." The Fairways continues to host auctions for residents using tokens earned for participation in activities, as funds.
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	Yes Yes	Purchases are made for residents and added to their bills. Residents can also keep small amounts of cash.
17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes Yes	Daily menus are provided weekly in residents' mailboxes.
18. Do residents have privacy in making and receiving phone calls?	Yes	
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	
20. Does the facility have a Resident's Council? Family Council?	Yes Yes	Resident's Council meets monthly, shown on calendar. Family council meets via Zoom.
Areas of Concern		Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?	No	Positive interactions were shared with Ms. Mouras. Ms. Mouras noted that staff is aware and reminded of the sense of loss observed with residents moving from independent living to assisted living accommodations. The only complaint the committee received was that the vegetables are overcooked and overall, the food is too salty. Ms. Mouras was aware of this complaint, and frequently receives complaints that the food is not salty enough.

This Document is **PUBLIC RECORD**. **Do not** identify any Resident(s) by name or inference on this form. **Top Copy** is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.
Given to the administrator.