

PUBLIC NOTICE
Chatham County Water Customers
Southwest Chatham (03-19-050)
Asbury (40-19-010)

Beginning **August 8, 2024**, Chatham County Public Utilities will temporarily suspend the addition of ammonia to its water treatment disinfection process. Chatham County will resume the addition of ammonia to the water treatment disinfection process on **September 2, 2024**.

During the changes in our disinfection process and flushing of the water system, three groups of people need to take special precautions for higher concentrations of chlorine – **kidney dialysis patients, pre-treatment owners and aquatic pet owners** using county water. Dialysis patients and aquatic pet owners already treat water they use for chlorine removal. Any customer who pre-treats county water for any process should be aware of this change and consult the manufacturer of any pre-treatment equipment for recommendations.

Also, the flushing of water mains throughout the water system during this time may cause some discoloration and/or chlorine odor to the drinking water. The county water, however, will still be safe for drinking, bathing and other daily uses. While there are no associated health risks with the discoloration and/or odor, you may want to be sure water is clear of discoloration prior to laundering light-colored items during this period. If you notice discoloration at the tap, allowing the water to run for 5 to 10 minutes should clear up the problem.

Customers with concerns or questions should contact the Chatham County Water Treatment Facility at (919) 303-0055 or the county website [ChathamCountyNC.gov](https://www.chathamcountync.gov).
<https://www.chathamcountync.gov/home>

Information regarding the burnout can be found on the Utilities and Water page under Drinking Water Quality FAQs.

<https://www.chathamcountync.gov/government/departments-programs-i-z/utilities-water/drinking-water-quality/drinking-water-quality-faqs>

Water System Map

<https://www.chathamcountync.gov/home/showpublisheddocument/9508/636162136084830000>

Sincerely,

Daniel Clevenger
Chatham County Utilities