



FOR IMMEDIATE RELEASE

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Chatham County Water Utilities to Implement Water Rate Increase

PITTSBORO, NC— On June 17, 2024, the Chatham County Board of Commissioners approved the County’s Fiscal Year 2024-25 budget, which includes a water rate increase for approximately 11,200 Water Utilities customers.

Effective July 1, 2024, there will be a 15% water rate increase for Chatham County Water Utilities customers. Although this is effective July 1st, customers will not see the increase until their bill arrives in September. For example, the average monthly water bill of \$43.00 would increase by \$6.45 to \$49.45.

It is important to note that the water usage rates have not increased since 2007. This increase is needed to meet rising operational costs and necessary capital improvements.

More information can be found at www.chathamcountync.gov/utilities-water. Questions can be directed to the payment center at 919-542-8270 or watershop@chathamcountync.gov.

Individuals seeking information about possible financial assistance may contact the Chatham County Department of Social Services at 919-542-2759.

Conserving water is an important way to protect the environment, while also saving energy and money. Using less water indoors and outside puts less demand on the drinking water delivery system and the water treatment system. Less usage also helps lower water bills and conserve the water supply needed in times of drought. More information about water conservation can be found at www.chathamcountync.gov/conserves-water.

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