

Community Advisory Committee Quarterly/Annual Visitation Report

County: Chatham	Facility Type: <input type="checkbox"/> Family Care Home <input type="checkbox"/> Nursing Home <input checked="" type="checkbox"/> Adult Care Home <input type="checkbox"/> Combination Home 95 bed ACH	Facility Name/Address: Carolina Meadows: The Fairways 700 Carolina Meadows Chapel Hill NC 27517
Visit Date: 4-2-24	Time spent in facility: 50 minutes.	Arrival time: 3:50pm
Name of person exit interview was held with: Interview was held: <input checked="" type="checkbox"/> in Person <input type="checkbox"/> Phone <input checked="" type="checkbox"/> Admin. <input type="checkbox"/> SIC (Supervisor in Charge). <input type="checkbox"/> Other Staff Rep. Denise Moody, Assisted Living Manager		
Committee Members Present: Patricia Regan & Sigi Markworth		Report Completed by: Patricia Regan
Number of Residents who received personal visits from committee members: 4 residents, 2 family members & 2 employees		
Resident Rights Information is clearly visible: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Ombudsman Contact Info is correct and clearly posted: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
The most recent survey was readily accessible: <input type="checkbox"/> Yes <input type="checkbox"/> No <i>(Required for Nursing Homes Only)</i> N/A		Staffing information clearly posted: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	Residents were clean, neat, well groomed, and talkative.
2. Did residents say they receive assistance with personal care activities?	NA	Residents with whom we spoke were pleased with the care received at the facility.
3. Did you see or hear residents being encouraged to participate in their care by staff members?	Yes	Staff was busy caring for the residents, interactions observed as they were encouraging residents and engaging them in various activities. The activity coordinator was interacting with residents in "The Greens (Memory Care) .
4. Were residents interacting with staff, other residents & visitors?	Yes	The Greens had two staff on board with 14 residents. A third staff person comes in from 5-9pm; however, two staff members are always guaranteed to be on duty. Residents in "The Greens were cheerful, talkative, some seated and ready for dinner. An employee on his off time takes the time to play the piano for residents, as they shared they really enjoy the music.
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	Yes	Some residents in "The Greens" had difficulty communicating with us. A family member stated the food is really good and tasty. A couple of family members who were also visiting shared that they had no complaints, very happy with the services provided, things are as good as can be based on the residents circumstances.
6. Did you observe restraints in use?	No	
7. If so, did you ask staff about the facility's restraint policies?	NA	
Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?	Yes	Residents whom we spoke with were very happy in their home.
9. Did you notice unpleasant odors in commonly used areas?	No	The facility was very clean as colorful and decorative quilts hung throughout the facility revealing a sense of art at hand. The facility was in great condition reflecting that a sense of excellence in services from housekeeping maintenance and the staff at large.

10. Did you see items that could cause harm or be hazardous?	No	
11. Did residents feel their living areas were too noisy?	No	The facility was very quiet providing a peaceful and warming environment as we interacted with residents, staff, and other employees on shift.
12. Does the facility accommodate smokers? Where? <input type="checkbox"/> Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside/Outside	No	No residents are smokers.
13. Were residents able to reach their call bells with ease?	Yes	Pagers are used rather than call bells.
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	NA N/A	Staff attentive, courteous to residents and assisting as needed. No call bells were observed.
Resident Services	Yes/No/N A	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	Activity calendars were posted in several places for the residents throughout the facility. One resident shared that there was always something going on in the Gallery Room.
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	Yes Yes	Purchases are made for residents and added to their bills. Residents can also keep small amounts of cash.
17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes Yes	Daily menus are not posted; however, they are provided weekly in residents' mailboxes. The Fairways Grill Menu is a seasonal posted menu that one can order food all the time. It is also online for those who prefer to use technology.
18. Do residents have privacy in making and receiving phone calls?	Yes	
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	There was Men's Group meeting in session as they appeared to be engaged in conversation and laughter being heard as we passed by the door.
20. Does the facility have a Resident's Council? Family Council?	Yes Yes	Resident's Council meets monthly, shown on calendar. In-person care plans meet when applicable. Family council meets via Zoom.
Areas of Concern		Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?	No	. Staff throughout the facility was very welcoming to CAC members. Positive feedback was shared. This visit can be summarized as pleasant, positive and enjoyable to know that the residents seem happy to be "Home".

This Document is **PUBLIC RECORD**. Do not identify any Resident(s) by name or inference on this form. **Top Copy** is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.
Given to the administrator.