Community Advisory Committee Quarterly/Annual Visitation Report						
County: Chatham	Facility Type:		Facility Name/Address:			
	Family Care Home X Nursing Home		The Laurels			
	140 bed SNF		72 Chatham Business Park			
	and Memory Care Unit		Pittsboro NC 2	27312		
Adult Care Home Combination Home						
Visit Date: 1/26/24 Time spent in facility: 69 minutes		Arrival time: 2:56 pm				
Name of person exit interview was held with: Interview was held:			(in Person	] Phone		
Admin. <b>X</b> SIC (Supervisor in Charge).  Other Staff Rep.  (Name & Title) Barbara Duke, Director of Nursing						
Admin. <b>X</b> SIC (Supervisor in Charge). Other Staff Rep. ( <i>N</i> Committee Members Present: Kevyn Immermann & Patti Liegl			varne & Tille) B	Report Completed by: Patti Liegl		
Treport Completed by: I atti Liegi						
Number of Residents who received personal visits from committee members: 5 Residents						
			man Contact Inf	fo is correct and clearly posted: X Yes		
		nformation clea	rly posted: X Yes			
(May 2023)						
(Required for Nursing Hor	2 /					
Resident Profile			Yes/No/NA	Comments/Other Observations		
1. Do the residents	appear neat, clean and odor free?			Residents were clean and well groomed.		
		Yes	Residents were cheerful and welcoming to CAC members.			
,	they receive assistance with personal			One resident said, "The care is good." Another		
	ushing their teeth, combing their hair, in	serting	Yes	stated that "they've taken good care of me and		
<ul><li>dentures or cleaning their eyeglasses?</li><li>3. Did you see or hear residents being encouraged to participate in</li></ul>			I've been here a long time."  Staff was very busy providing care at the time of			
		cipate in	Yes	the visit.		
their care by staff members? 4. Were residents interacting with staff, other residents & visitors?		Yes	the viole.			
I .	I to or interact with residents who had di			Respectful care was observed. One jovial		
	or making their needs known verbally?		Vaa	resident was making a train sound as he moved		
	,		Yes	about in his wheelchair. Staff smiled as he passed by.		
6. Did you observe restraints in use?			No	<u> </u>		
7. If so, did you ask staff about the facility's restraint policies?			NA			
Resident Living Accommodations			Yes/No/NA	Comments/Other Observations		
8. Did residents describe their living environment as homelike?			Yes	There were no complaints or concerns reported.		
	ppleasant odors in commonly used area		No			
,	s that could cause harm or be hazardou		No			
11. Did residents feel their living areas were too noisy?			No			
I .	accommodate smokers?		Yes	One resident stated that he has specific smoking		
Where? <b>X</b> Outside only Inside only Both Inside/Outside				times. The smell of smoke was not evident		
				anywhere in the facility.		
13. Were residents able to reach their call bells with ease?		Yes	_			
14. Did staff answer call bells in a timely & courteous manner?		Yes	A call bell was observed and responded to within			
	are this with the administrative staff?		Yes/No/NA	a reasonable period of time by staff.		
Resident Servic		. 4 11-		Comments/Other Observations		
	isked their preferences or opinions about for them at the facility?	ut the	Yes	One resident CAC spoke to said she did not like to participate in activities. A group of 7 residents was laughing while playing a game of Family Feud.		
their choice using	e the opportunity to purchase personal g their monthly needs funds? cess their monthly needs funds at their	items of	Yes			
17. Are residents asked their preferences about meal/snack choices?  Are they given a choice about where they prefer to dine?		Yes Yes	Overall, residents seem to like the food. One resident said she would prefer her own cooking. At the last visit, one resident did not eat pork or beef. CAC noticed fish was on the current menu.			

18. Do residents have privacy in making and receiving phone calls?	Yes	Phones are in rooms, and some residents also have cell phones. Staff knock before entering rooms.  While a daily calendar was posted, a monthly Activity Calendar was not. Staff felt it may have been removed since it was the end of the month.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Not observed	
20. Does the facility have a Resident's Council? Family Council?	Yes No	The Resident's Council is active. Ms. Duke was not familiar with the family council but that families are always included in the care plans.
Areas of Concern	Yes/No/NA	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?  One resident who has met CAC members in the past was laying in bed with 3 pills in a medicine cup on his bedside tray. He said 'they are just OTC medications." This resident discussed wanting a medical consult at Johns Hopkins. He was taken out of county for consult but "no one did anything for me." He said his nephew has stolen from him, both cash and selling his land in Orange County without his permission. The nephew is not his POA., the state manages his funds.	Yes	On exit interview, positive observations and comments by residents were shared. Staff was welcoming. Large framed posters "Postings & Reportings Concerns/Grievances Notice" and "Compliance Program" were mounted in the front hall. Both provide excellent resources for residents and family members with contact information readily available.  Ms. Duke was going to check on the OTC medications and check in with the resident's GAL. She noted that the resident refuses baths except when provided by one CNA. He is always given five peppers, as requested, with his meals.
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