

18. Do residents have privacy in making and receiving phone calls?	Yes	Phones are in rooms, and some residents also have cell phones. Staff knock before entering rooms.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Not observed	While a daily calendar was posted, a monthly Activity Calendar was not. Staff felt it may have been removed since it was the end of the month.
20. Does the facility have a Resident's Council? Family Council?	Yes No	The Resident's Council is active. Ms. Duke was not familiar with the family council but that families are always included in the care plans.
Areas of Concern	Yes/No/NA	Exit Summary
<p>Are there resident issues or topics that need follow-up or review at a later time or during the next visit?</p> <p>One resident who has met CAC members in the past was laying in bed with 3 pills in a medicine cup on his bedside tray. He said "they are just OTC medications." This resident discussed wanting a medical consult at Johns Hopkins. He was taken out of county for consult but "no one did anything for me." He said his nephew has stolen from him, both cash and selling his land in Orange County without his permission. The nephew is not his POA., the state manages his funds.</p>	Yes	<p>On exit interview, positive observations and comments by residents were shared. Staff was welcoming. Large framed posters "Postings & Reportings Concerns/Grievances Notice" and "Compliance Program" were mounted in the front hall. Both provide excellent resources for residents and family members with contact information readily available.</p> <p>Ms. Duke was going to check on the OTC medications and check in with the resident's GAL. She noted that the resident refuses baths except when provided by one CNA. He is always given five peppers, as requested, with his meals.</p>

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Top Copy is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.