

Community Advisory Committee Quarterly/Annual Visitation Report

County: Chatham	Facility Type: <input type="checkbox"/> Family Care Home <input type="checkbox"/> Nursing Home <input checked="" type="checkbox"/> Adult Care Home <input type="checkbox"/> Combination Home 6 beds	Facility Name/Address: Livewell on 11472 Club Drive 11472 Club Drive Chapel Hill NC 27517 Governor's Club
Visit Date: 1/5/2024	Time spent in facility: 20 min	Arrival time 2:58 pm
Name of person exit interview was held with: Interview was held: Javina Ellis X in Person <input type="checkbox"/> Phone <input type="checkbox"/> Admin. <input type="checkbox"/> SIC (Supervisor in Charge) X Other Staff Rep. (Name & Title) Javina Ellis, Med Tech		
Committee Members Present: Sigi Markworth & Kevyn Immermann		Report Completed by: Sigi Markworth
Number of Residents who received personal visits from committee members: 2 residents (also spoke with 1 spouse of res. & 2 staff)		
Resident Rights Information is clearly visible: x Yes <input type="checkbox"/> No		Ombudsman Contact Info is correct and clearly posted: x Yes <input type="checkbox"/> No
The most recent survey was readily accessible: <input type="checkbox"/> Yes <input type="checkbox"/> No (Required for Nursing Homes Only) N/A		Staffing information clearly posted: <input type="checkbox"/> Yes <input type="checkbox"/> No N/A

Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	All residents appeared neatly groomed, clean, & happy
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	Yes	Residents were not able to answer this question directly but based on appearance, they all seemed well taken care of. The spouse of a resident mentioned that her husband is very selective of whom he allows to receive personal care from. Resident developed trusting relationship with one male staff who he allows to groom beard and hair. Residents interacted with staff and CAC visitors. Staff were very aware of and attentive to their residents' needs, several of whom had various difficulties in communicating.
3. Did you see or hear residents being encouraged to participate in their care by staff members?	NA	
4. Were residents interacting with staff, other residents & visitors?	Yes	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	Yes	
6. Did you observe restraints in use?	No	
7. If so, did you ask staff about the facility's restraint policies?	NA	

Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?	Yes	Facility is a small house; clean, well maintained, and safe. One spouse who was present at CAC visit mentioned that it was very homelike and welcoming (she is allowed to bring their dog to visit which seemed to delight other residents as well).
9. Did you notice unpleasant odors in commonly used areas?	No	Medications are locked in large hall closet which was demonstrated when asked where meds where stored. The radio was on a low volume in the living area playing classical music. None of the residents smoke.
10. Did you see items that could cause harm or be hazardous?	No	
11. Did residents feel their living areas were too noisy?	No	
12. Does the facility accommodate smokers? Where? <input type="checkbox"/> Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside/Outside	No	

13. Were residents able to reach their call bells with ease?	See note	This is a small house, with bedrooms off a central living room which are easily monitored. Call bells are not used generally; however, one resident was wearing a call/security device as he has a fall risk. Spouse also pointed out video monitoring system located in the large, shared living area.
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	See note N/A	During our visit, at least 2 staff members were present. Both were very attentive and interacted with residents respectfully.
Resident Services	Yes/No/NA	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Not assessed directly	Residents were not able to respond directly to this question. Staff stated that January Activity Calendar was not available yet because of the holidays. There was a large deck that residents are able to access. Staff also mentioned that weather permitting, they encourage supervised walks in the neighborhood.
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	Not assessed	Per previous visits: Purchases made for residents and added to their bills or POA arranges purchases.
17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes Yes	Meals individually prepared based upon diet & resident preferences. Family assists in selection.
18. Do residents have privacy in making and receiving phone calls?	Yes	Residents have private bedroom suites.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	No	Staff in charge at time of visit was not aware of community involvement.
20. Does the facility have a Resident's Council? Family Council?	No	No specific family council, but family members are included in planning regularly. Spouse who was present at time of visit mentioned they had a Productive planning meeting the previous night.

Areas of Concern	Yes/No/NA	Exit Summary
<p>Are there resident issues or topics that need follow-up or review at a later time or during the next visit?</p> <p>Note: Call Bells are not used in this adult care home; however, we observed 1 resident wearing a call/security device as he had a risk of falling. Additionally, there was a video monitoring system located in the living room that is monitored 24/7.</p> <p>(Note, the Livewell at 11476 Club Drive is very close by. Both homes have similar layout and staffing, but are separately licensed.)</p>	No	<p>Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.</p> <p>No areas of concern.</p>

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Top Copy is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.