

Community Advisory Committee Quarterly/Annual Visitation Report

County: Chatham	Facility Type: <input checked="" type="checkbox"/> Assisted Living 40 bed <input type="checkbox"/> Family Care Home <input type="checkbox"/> Nursing Home <input type="checkbox"/> Adult Care Home <input type="checkbox"/> Combination Home	Facility Name/Address: Pittsboro Christian Village 1825 East Street Pittsboro, NC 27312
Visit Date: 7/13/2023	Time spent in facility: 44 min	Arrival time: 5:00 <input type="checkbox"/> am <input checked="" type="checkbox"/> pm
Name of person exit interview was held with: Gerald Baker <input checked="" type="checkbox"/> Admin. <input type="checkbox"/> SIC (Supervisor in Charge) <input type="checkbox"/> Other Staff Rep.		Interview was held: <input checked="" type="checkbox"/> in Person <input type="checkbox"/> Phone <i>(Name & Title)</i> Gerald Baker, Executive Director
Committee Members Present: Anita Tesh, Patti Liegl and Pat Regan, Trainee		Report Completed by: Patti Liegl
Number of Residents who received personal visits from committee members: 3 residents		
Resident Rights Information is clearly visible: <input checked="" type="checkbox"/> Yes	Ombudsman Contact Info is correct and clearly posted: <input checked="" type="checkbox"/> Yes	
The most recent survey was readily accessible: n/a <i>(Required for Nursing Homes Only)</i>	Staffing information clearly posted: n/a	

Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	Residents were clean & well groomed. There was a 16 resident/4 CNA ratio during our visit, well above standard care. One resident noted "I'm well taken care of and I'm very happy here."
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	Yes	
3. Did you see or hear residents being encouraged to participate in their care by staff members?	Yes	
4. Were residents interacting with staff, other residents & visitors?	Yes	Some residents were waiting for dinner in a large group. Individuals still in their rooms were engaged in either a book or crossword/wordsearch activity. Dinner is served family style with others living in Independent Living.
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	Not observed	Individuals with physical needs were observed being assisted. No one with communication issues was observed on this visit.
6. Did you observe restraints in use?	No	
7. If so, did you ask staff about the facility's restraint policies?	N/A	
Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?	Yes	A resident noted all of her needs are met.
9. Did you notice unpleasant odors in commonly used areas?	No	Facility was spotlessly clean both in rooms and throughout the entire facility.
10. Did you see items that could cause harm or be hazardous?	No	
11. Did residents feel their living areas were too noisy?	N/A	
12. Does the facility accommodate smokers? Where? <input type="checkbox"/> Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside/Outside	No	The entire campus is smoke free
13. Were residents able to reach their call bells with ease?	Yes	
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	NA N/A	Staff use a paging system to respond to call bells. There is a 3 minute standard for response and all staff will assist as needed.
Resident Services	Yes/No/NA	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?		Not addressed during this visit
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	N/A	There is no fund management. Each room has a locked security box. PCV tries to provide all of residents' needs. Some residents have credit cards managed by the family.
17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes N/A	Food choices evident from posted menu. Everyone dines in the large dining room.
18. Do residents have privacy in making and receiving phone calls?	Yes	Phones are in each resident room & staff knock before entering.

19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	
20. Does the facility have a Resident's Council? Family Council?	Yes Yes	PCV has an "Open Door Policy" with family invited to quarterly residents' meetings. There is a monthly newsletter as well as "Snacks & Chats" provided for CARE Home residents with the administrator. There is also an annual menu revision called "The Dining Room Advisory Council" in which involves residents as well.
Areas of Concern	Yes/No/NA	Exit Summary
<p>Are there resident issues or topics that need follow-up or review at a later time or during the next visit?</p> <p>No concerns</p>	No	<p>Discuss items from "Areas of Concern" Section as well as any changes observed during the visit</p> <p>No concerns noted by CAC. Positive observations were shared with the administrator throughout the visit.</p>

This Document is **PUBLIC RECORD**. **Do not** identify any Resident(s) by name or inference on this form.
Top Copy is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.