

18. Do residents have privacy in making and receiving phone calls?	Yes	Phones are in rooms, and some residents also have cell phones. Staff knock before entering rooms.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	Evidence from activity calendar. One resident noted a pastor comes to The Laurels every Sunday.
20. Does the facility have a Resident's Council? Family Council?	Not addressed	Not addressed on this visit. On the April visit, the Resident's Council as active.
Areas of Concern	Yes/No/NA	Exit Summary
<p>Are there resident issues or topics that need follow-up or review at a later time or during the next visit?</p> <p>Poison ivy was noted at the entrance growing onto the sidewalk.</p> <p>One resident who was unwilling to be identified stated s/he no longer receives physical therapy. S/he stated s/he would do much better if s/he could practice walking and swim in a pool.</p>	Yes	<p>On exit interview, discussed positive observations and comments by residents were shared. Mr. Wofford noted the poison ivy had already been reported to Maintenance. The resident who did not want their name disclosed was provided contact information for Autumn Cox, Regional Ombudsman.</p> <p>The different monthly needs fund of \$30 for one resident and \$50 for another is most likely supplemented by family.</p>

This Document is **PUBLIC RECORD**. **Do not** identify any Resident(s) by name or inference on this form.
Top Copy is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.