



12. Does the facility accommodate smokers? Where? <input type="checkbox"/> Outside only <input type="checkbox"/> Inside only <input type="checkbox"/> Both Inside/Outside	No	Nonsmoking facility
13. Were residents able to reach their call bells with ease?	Yes	.
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	N/A	Staff attentive to residents.
<b>Resident Services</b>	<b>Yes/No/NA</b>	<b>Comments/Other Observations</b>
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	Activity calendar was observed but due to COVID, group activities are on hold. One activity observed under a grow light were small lemon tree plants. Each plant was identified with a residents' first name.
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	Yes Yes	Purchases are made for residents and added to their bills.
17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes Yes	No menu is posted- instead residents receive a weekly menu to choose their meals. If needed, the residents' family may choose and lastly, choices are computer selected.
18. Do residents have privacy in making and receiving phone calls?	Yes	Phones in rooms; staff knock before entering.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	Activity calendar shows involvement
20. Does the facility have a Resident's Council? Family Council?	Yes Yes	Family council met monthly in the past. This was not discussed on this visit.
<b>Areas of Concern</b>	<b>Yes/No/NA</b>	<b>Exit Summary</b>
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?  Concerns noted above regarding the resident who indicated they hadn't been bathed, had gown changed, or been helped to the chair for dinner.  Note: As noted at the last CAC visit in April 2023, the visitor check-in kiosk requires that masks be pulled down for temperature check to work, but there was no sign explaining this. Also, the kiosk check-in procedure states that face shields are required for visitors, but staff present at check-in indicate that this continues to not be required.	Yes	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit.  Positive observations shared with the Social Worker, as well as concerns regarding the resident who hadn't been bathed, had gown changed, or been helped to the chair for dinner.

This Document is **PUBLIC RECORD**. Do not identify any Resident(s) by name or inference on this form.

**Top Copy** is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.