Community Advisory Committee Quarterly/Annual Visitation Report				
County: Chatham	Chatham Facility Type:		Facility Name/Address: Carolina Meadows: The Pines	
	Family Care Home X Nursing Home 90 bed SNF		100 Whippoorwill Lane	
	Adult Care Home Combination Home		Chapel Hill NC 27517	
Visit Date: 1/24/2023 Time spent in facility: 52 min		Arrival time: 1:42 pm		
Name of person exit interview was held with: Interview was held:		X in Person Phone		
☐ Admin X SIC (Supervisor in Charge). ☐ Other Staff Rep.			(Name &	Title) Angie Wynne, Director of Nursing
Committee Members Present: Kevyn Immermann, Anita Tesh		(Hamo a	Report Completed by: Anita Tesh	
Number of Residents who received personal visits from committee members: 4 residents 1 family member				
Resident Rights Information is clearly visible: x Yes No Ombudsman Contact Info is correct and clearly posted: x Yes No				
		information clearly posted: x Yes No		
Resident Profile		Yes/No/NA	Comments/Other Observations	
Do the residents appear neat, clean and odor free?		Yes	Observed residents well groomed and clean	
2. Did residents say they receive assistance with personal care			Residents and family member positive about	
activities? Ex. brushing their teeth, combing their hair, inserting		Yes	care received at the facility. Family member commented that "there are a lot of new staff who	
dentures or cleaning their eyeglasses?		165	are less certain about what to do" but stated that	
		care needs are being met.		
3. Did you see or hear residents being encouraged to participate in their care by staff members?		Yes	Observed residents being assisted with ambulation.	
4. Were residents interacting with staff, other residents & visitors?		Yes	Residents and family member pleased to interact with CAC visitors, interacted openly.	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?		Yes	Respectful, patient interactions by staff noted.	
6. Did you observe restraints in use?		No		
7. If so, did you ask	staff about the facility's restraint policies	s?	NA	
	Accommodations		Yes/No/NA	Comments/Other Observations
8. Did residents des	cribe their living environment as homeli	ke?	Yes	Residents and family member pleased with facility.
9. Did you notice unpleasant odors in commonly used areas?10. Did you see items that could cause harm or be hazardous?		No	Facility clean and odor free.	
		No	Medication cards were supervised, hallways clear, no safety hazards noted.	
11. Did residents feel their living areas were too noisy?		No	,	
12. Does the facility accommodate smokers?		No	Nonsmoking facility	
Where? Outside only Inside only Both Inside/Outside 13. Were residents able to reach their call bells with ease?		Yes		
14. Did staff answer call bells in a timely & courteous manner?		163	Staff very attentive and courteous to residents.	
If no, did you share this with the administrative staff?		N/A		
Resident Services		Yes/No/NA	Comments/Other Observations	
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?		Yes		
16. Do residents have the opportunity to purchase personal items of		Yes	Purchases made for residents and added to their	
	their choice using their monthly needs funds?		Yes	bills.
convenience?	cess their monthly needs funds at their		res	
	ed their preferences about meal/snack		Yes	No menu was posted during our visit. Two
Are they given a choice about where they prefer to dine?		Yes	residents commented that "food was not what	
				they wanted" but did not elaborate. They agreed that there were choices, but choices also "not
				what I like."
18. Do residents have privacy in making and receiving phone calls?		Yes	Phones in rooms; staff knock before entering.	
19. Is there evidence volunteer or religion	of community involvement from other c	civic,	Yes	Activity calendar shows involvement
<u>~</u>	nave a Resident's Council?		Yes	Family council meets monthly.
Family Council?		Yes	. anny council mode monany.	
Areas of Concern			Yes/No/NA	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit?		No	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit	
No manuage posted during our visit			DON indicated that a manual training the state to	
No menu was posted during our visit.				DON indicated that a menu is typically posted outside dining room, and she would follow up on
				why none is posted today. Comments on new,
				less confident staff members and 2 residents
				who didn't like food options communicated, as
				well as the positive comments CAC visitors