

Community Advisory Committee Quarterly/Annual Visitation Report

County: Chatham	Facility Type: <input type="checkbox"/> Family Care Home <input type="checkbox"/> Nursing Home <input type="checkbox"/> Combination Home X Assisted Living 66 bed	Facility Name/Address: Coventry House of Siler City 260 Village Lake Rd Siler City, NC 27344
Visit Date: 2/02/2023	Time spent in facility: 50 minutes	Arrival time: 2:00 pm
Name of person exit interview was held with: X Admin. <input type="checkbox"/> SIC (Supervisor in Charge) <input type="checkbox"/> Other Staff Rep. (Name & Title) Traci McLaurin, Executive Director		Interview was held: X in Person <input type="checkbox"/> Phone
Committee Members Present: Anita Tesh, Kevyn Immermann, Patti Liegl		Report Completed by: Patti Liegl
Number of Residents who received personal visits from committee members: 8 residents, 1 family member		
Resident Rights Information is clearly visible: x Yes <input type="checkbox"/> No		Ombudsman Contact Info is correct and clearly posted: x Yes <input type="checkbox"/> No
The most recent survey was readily accessible: x Yes <input type="checkbox"/> No (Required for Nursing Homes Only)		Staffing information clearly posted: x Yes <input type="checkbox"/> No

Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	Residents with whom we talked were positive about the care they received. Staff observed giving appropriate care to residents. One resident wanted to hold a CAC volunteer's hand and the staff was very respectful of their needs.
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	Yes	
3. Did you see or hear residents being encouraged to participate in their care by staff members?	Yes	
4. Were residents interacting with staff, other residents & visitors?	Yes	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	Yes	
6. Did you observe restraints in use?	No	
7. If so, did you ask staff about the facility's restraint policies?	NA	

Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?	Yes	All resident responses were positive, with comments such as "I'm doing fine here."
9. Did you notice unpleasant odors in commonly used areas?	No	
10. Did you see items that could cause harm or be hazardous?	No	Med carts locked. Hallways clear.
11. Did residents feel their living areas were too noisy?	No	
12. Does the facility accommodate smokers? Where? X Outside only	Yes	Two residents have supervised, scheduled smoking breaks. Call bells in easy reach of residents with impaired mobility.
13. Were residents able to reach their call bells with ease?	Yes	
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	Yes	Call bells observed were responded to in a timely fashion.

Resident Services	Yes/No/NA	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	No activity calendar was posted when CAC visited, but residents were positive about available activities.
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	Yes	Residents can keep small amounts of cash, but it is discouraged. Funds for purchases are available in office.
17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes Yes	No menu posted during CAC visit. Residents said they are satisfied with the food. One resident said, "Most of the time, the food is always good."
18. Do residents have privacy in making and receiving phone calls?	Yes	Phones in rooms. Staff knock before entering.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	Administrator reports an increase in local church visitations as well as Coventry House Inn (Independent Living) residents singing and a family member playing the piano.
20. Does the facility have a Resident's Council? Family Council?	Yes See note	There is an open-door policy for families, as well as a regular email newsletter.

Areas of Concern	Yes/No/NA	Exit Summary
<p>Are there resident issues or topics that need follow-up or review at a later time or during the next visit?</p> <p>No Activity Calendar or Menu were posted.</p>	<p>Yes</p>	<p>Discuss items from "Areas of Concern" Section as well as any changes observed during the visit</p> <p>Administrator stated that posted Activity Calendars and Menus continue being removed by a resident or residents. A copy of the menu was provided to the CAC, otherwise a white board posted outside the dining room is used for the residents.</p> <p>Administrator noted the marketing professional hired prior to last CAC visit in December 2022, didn't work out. Corporate is hiring a regional marketer.</p> <p>Memory care unit remains closed due to low census.</p>

This Document is **PUBLIC RECORD**. Do not identify any Resident(s) by name or inference on this form.
Top Copy is for the Regional Ombudsman's Record. **Bottom Copy** is for the CAC's Records.