

16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	Yes Yes	Residents can keep cash in their rooms or in office lockbox.
17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes Yes	Food described as "bland" by two residents, and also as "repetitive" by one of these two residents.
18. Do residents have privacy in making and receiving phone calls?	Yes	Phones are in each room, and some residents also have cell phones. Staff knock before entering rooms.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	Evidence from activity calendar.
20. Does the facility have a Resident's Council? Family Council?	Yes No	Resident's Council meets monthly. Attempts at Family Council have not resulted in family engagement, but there is regular email communication to families, to which they can "reply all" to discuss concerns.
Areas of Concern	Yes/No/NA	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit? 1) One resident expressed concern about a "psychiatric patient" who is disruptive and noisy, and who "night shift are scared of." One staff member also cited challenges in feeling that mental health needs of all patients were being adequately addressed. 2) One resident who agreed to be identified stated that her physical therapy had been terminated suddenly without explanation, and that no one had shown her how to use her prostheses. 3) One unattended med cart had a red light showing and appeared to possibly be unlocked. 4) Note: The resident on our visit in August who was dissatisfied about his room temperature reported that this is no longer a problem- he's comfortable now.	Yes	Discussed with administrator on exit: 1) Resident & staff concerns about mental health needs of residents reported to administrator. Administrator stated that Psychiatric NP was in facility today to consult with staff, and he would follow up on issue. 2) Administrator stated that he would investigate the reason the identified resident was not getting the expected PT. 3) Administrator stated he would follow up on the med cart, and the meaning of red light.

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