Administration

Administration includes departments that provide support functions for departments that deliver services. It also includes non-departmental expense.

| Budget Summary | у | | | | | | - | |
|---------------------------|---------------------|---------------------|----------------------|------------------------|-------------------------|--------------------------|---------------|---------------------------|
| | A 2019 Actual | B 2020 Actual | C 2021 Amended | D 2021 Estimated | E 2022 Total Req. | F 2022 Total Appr. | G Variance | H Total % Inc./Dec. |
| Revenues | | | | | | | | |
| Intergovernmental | (398,678) | (421,575) | (323,600) | (424,884) | (343,600) | (343,600) | (20,000) | 6% |
| Charges for Services | (351,159) | (378,763) | (400,000) | (400,000) | (403,351) | (403,351) | (3,351) | 1% |
| Contributions from Others | 0 | 0 | (6,000) | (13,500) | 0 | 0 | 6,000 | (100%) |
| Miscellaneous | (50,869) | (48,739) | (45,000) | (2,100) | (22,500) | (22,500) | 22,500 | (50%) |
| Total Revenues | (800,706) | (849,076) | (774,600) | (840,484) | (769,451) | (769,451) | 5,149 | (1%) |
| Expenditures | | | | | | | | |
| Salaries | 2,995,772 | 3,292,688 | 3,341,330 | 3,306,507 | 4,358,933 | 4,395,125 | 1,053,795 | 32% |
| Benefits | 1,324,813 | 1,366,780 | 1,439,837 | 1,395,874 | 1,588,322 | 1,609,096 | 169,259 | 12% |
| Operating | 3,573,462 | 3,519,582 | 4,380,987 | 3,707,587 | 4,247,032 | 4,315,942 | (65,045) | (1%) |
| Debt | 2,359,959 | 2,599,592 | 2,283,992 | 2,044,760 | 2,252,268 | 2,252,268 | (31,724) | (1%) |
| Transfers Out | 13,213,436 | 15,110,105 | 14,356,420 | 14,356,420 | 17,224,698 | 17,890,276 | 3,533,856 | 25% |
| Allocations/Programs | 54,145 | 300,015 | 52,725 | 783,072 | 219,000 | 219,000 | 166,275 | 315% |
| Capital Outlay | 148,109 | 77,736 | 162,061 | 155,434 | 60,775 | 40,835 | (121,226) | (75%) |
| Total Expenditures | 23,669,696 | 26,266,498 | 26,017,352 | 25,749,653 | 29,951,028 | 30,722,542 | 4,705,190 | 18% |
| Net Cost: | 22.868.990 | 25,417,421 | 25.242.752 | 24,909,170 | 29,181,577 | 29.953.091 | 4,710,339 | 19% |

County Attorney



| Budget Summa | Budget Summary | | | | | | | | | | | |
|--------------------|---------------------|---------------------|----------------------|------------------------|-------------------------|--------------------------|---------------|---------------------------|--|--|--|--|
| | A 2019 Actual | B 2020 Actual | C 2021 Amended | D 2021 Estimated | E 2022 Total Req. | F 2022 Total Appr. | G Variance | H Total % Inc./Dec. | | | | |
| Expenditures | | | | | | | | | | | | |
| Salaries | 44,180 | 43,592 | 43,260 | 44,379 | 44,558 | 44,558 | 1,298 | 3% | | | | |
| Benefits | 19,983 | 20,722 | 22,017 | 22,280 | 23,032 | 23,032 | 1,015 | 5% | | | | |
| Operating | 292,138 | 312,126 | 331,274 | 246,291 | 330,884 | 330,884 | (390) | (0%) | | | | |
| Total Expenditures | 356,301 | 376,440 | 396,551 | 312,950 | 398,474 | 398,474 | 1,923 | 0% | | | | |
| Net Cost: | 356,301 | 376,440 | 396,551 | 312,950 | 398,474 | 398,474 | 1,923 | 0% | | | | |
| County Employees | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 0% | | | | |

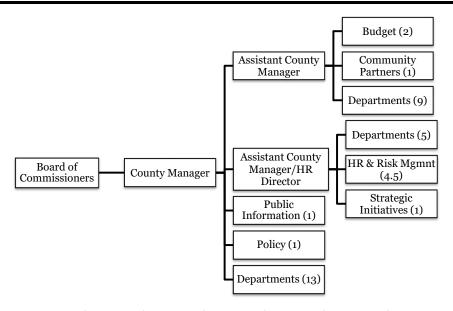
The Chatham County Attorney's Office serves as the legal advisor to the Board of Commissioners. The office also provides legal advice to the County Manager and all department heads and their employees in the civil law arena. The Attorney's Office seeks to minimize the County's exposure to legal actions and prepares, reviews, researches and litigates, if needed, on matters involving the County.

Budget Highlights

Continuation: Changes in the budget reflect changes in salaries and benefits and a slight reduction in operating cost.

Expansion: None.

County Manager



| Budget Summary | • | | | - | | | - | - |
|--------------------|---------------------|---------------------|----------------------|------------------------|-------------------------|--------------------------|---------------|---------------------------|
| | A 2019 Actual | B 2020 Actual | C 2021 Amended | D 2021 Estimated | E 2022 Total Req. | F 2022 Total Appr. | G Variance | H Total % Inc./Dec. |
| Revenues | | | | | | | | |
| Intergovernmental | (2,216) | (2,182) | 0 | (2,084) | 0 | 0 | 0 | 0% |
| Total Revenues | (2,216) | (2,182) | 0 | (2,084) | 0 | 0 | 0 | 0% |
| Expenditures | | | | | | | | |
| Salaries | 483,450 | 664,319 | 629,598 | 708,033 | 715,711 | 715,711 | 86,113 | 14% |
| Benefits | 164,569 | 222,486 | 226,043 | 241,262 | 266,771 | 266,771 | 40,728 | 18% |
| Operating | 30,503 | 47,154 | 38,221 | 28,567 | 53,681 | 53,681 | 15,460 | 40% |
| Capital Outlay | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| Total Expenditures | 678,522 | 933,959 | 893,862 | 977,861 | 1,036,163 | 1,036,163 | 142,301 | 16% |
| Net Cost: | 676,306 | 931,777 | 893,862 | 975,778 | 1,036,163 | 1,036,163 | 142,301 | 16% |
| County Employees | 6.50 | 7.50 | 8.00 | 8.00 | 8.00 | 8.00 | 0.00 | 0% |

The mission of the Manager's Office is to implement policies adopted by the Chatham County Board of Commissioners and ensure the effectiveness of county departments within legal requirements, best management practices, and efficient management of the county's resources.

Budget Highlights

Continuation: Changes in the County Manager's budget reflect the end of CRF funding for the Strategic Analyst, additional cost for the bi-annual survey, and increases in training, salaries, and benefits.

Expansion: None.

- Implement policies adopted by the Chatham County Board of Commissioners.
- Ensure that County departments operate effectively, efficiently and within legal requirements.
- Provide accessible, user-friendly avenues of communication with residents to increase their opportunities to be informed about and involved with county government.
- Implement and manage the county budget to ensure wise stewardship of funds.
- Administer official Board of Commissioners records and contracts and prepare agendas.
- Actively promote positive relations within Chatham County and discourage discriminatory practices towards any group of residents.

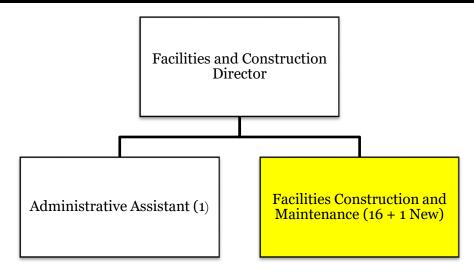
| Key Measures | FY 19 | FY 20 | FY 21 Est. | FY 22 Target |
|---|---------|---------|------------|-----------------|
| County Bond Rating | AAA/Aa1 | AAA/Aa1 | AAA/Aa1 | AAA/Aa1 |
| Unassigned fund balance | >20% | >20% | >20% | >20% |
| Actual general fund expense as % of budgeted | <3% | <3% | <3% | <3% |
| Overall grade of staff during customer interactions | N/A | B+ | N/A | A |
| Overall grade for customer service | N/A | B+ | N/A | A |

Court Facilities

| Budget Summ | Budget Summary | | | | | | | | | | | |
|--------------------|---------------------|---------------------|----------------------|------------------------|-------------------------|--------------------------|---------------|---------------------------|--|--|--|--|
| | A 2019 Actual | B 2020 Actual | C 2021 Amended | D 2021 Estimated | E 2022 Total Req. | F 2022 Total Appr. | G Variance | H Total % Inc./Dec. | | | | |
| Revenues | | | | | | | | | | | | |
| Intergovernmental | (71,750) | (73,063) | (56,000) | (56,000) | (56,000) | (56,000) | 0 | 0% | | | | |
| Total Revenues | (71,750) | (73,063) | (56,000) | (56,000) | (56,000) | (56,000) | 0 | 0% | | | | |
| Expenditures | | | | | | | | | | | | |
| Operating | 199,374 | 200,845 | 217,972 | 165,334 | 225,039 | 225,039 | 7,067 | 3% | | | | |
| Debt | 968,651 | 968,651 | 968,652 | 968,652 | 968,652 | 968,652 | 0 | 0% | | | | |
| Capital Outlay | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | | | | |
| Total Expenditures | 1,168,025 | 1,169,496 | 1,186,624 | 1,133,986 | 1,193,691 | 1,193,691 | 7,067 | 1% | | | | |
| Net Cost: | 1,096,275 | 1,096,433 | 1,130,624 | 1,077,986 | 1,137,691 | 1,137,691 | 7,067 | 1% | | | | |

This budget department includes revenue and expense attached to the operation of the Chatham County Justice Center.

Facilities Management



| Budget Summa | ry | | | | | | | |
|---------------------|---------------------|---------------------|----------------------|------------------------|-------------------------|--------------------------|---------------|---------------------------|
| | A 2019 Actual | B 2020 Actual | C 2021 Amended | D 2021 Estimated | E 2022 Total Req. | F 2022 Total Appr. | G Variance | H Total % Inc./Dec. |
| Expenditures | | | | | | | | |
| Salaries | 676,065 | 698,821 | 708,934 | 719,818 | 769,753 | 769,753 | 60,819 | 9% |
| Benefits | 357,068 | 366,388 | 374,649 | 375,470 | 410,420 | 410,420 | 35,771 | 10% |
| Operating | 1,824,764 | 1,587,771 | 1,990,536 | 1,951,039 | 1,716,872 | 1,795,872 | (194,664) | (10%) |
| Debt | 371,909 | 391,973 | 358,712 | 119,480 | 353,624 | 353,624 | (5,088) | (1%) |
| Transfers Out | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| Capital Outlay | 93,582 | 0 | 111,533 | 103,736 | 32,000 | 32,000 | (79,533) | (71%) |
| Total Expenditures | 3,323,387 | 3,044,953 | 3,544,364 | 3,269,544 | 3,282,669 | 3,361,669 | (182,695) | (5%) |
| Net Cost: | 3,323,387 | 3,044,953 | 3,544,364 | 3,269,544 | 3,282,669 | 3,361,669 | (182,695) | (5%) |
| County Employees | 19.00 | 19.00 | 18.00 | 18.00 | 19.00 | 19.00 | 1.00 | 6% |

The mission of the Facilities Management Department is to ensure a clean, safe, attractive, and comfortable environment for the employees of Chatham County and visitors, while having the least impact on our natural resources and environment.

Budget Highlights

Continuation: Changes in the budget reflect completion of one-time renovations and increases to salaries and benefits.

Expansion: A additional maintenance technician is recommended for FY 2022 to specialize in HVAC maintenance. [\$120,516]

- Fulfill maintenance work orders in a timely manner.
- Maintain and operate clean, attractive, energy efficient and safe county buildings.

- Coordinate the use of clean, safe, energy efficient vehicles for county employees.
- Improve the energy efficiency of county buildings and fleet.

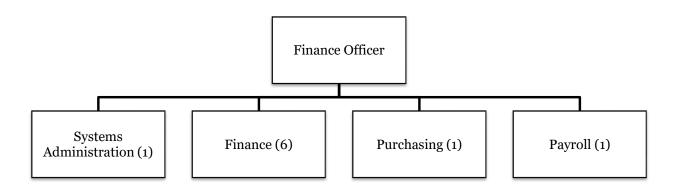
| Key Measures | FY 19 | FY 20 | FY 21 Est. | FY 22 Target |
|--|---------|---------|---------------|-----------------|
| Percent work orders completed in < 1 week | 76% | 80% | 65% | 70% |
| Cost per kilowatt hour used | \$0.084 | \$0.080 | \$0.079 | \$0.080 |
| Completion rate for projects identified in | 63% | 65% | 68% | 75% |
| capital forecasting software | _ | _ | | |

Facilities – Fleet

| Budget Summa | Budget Summary | | | | | | | | | | | | |
|--------------------|---------------------|---------------------|----------------------|------------------------|-------------------------|--------------------------|---------------|---------------------------|--|--|--|--|--|
| | A 2019 Actual | B 2020 Actual | C 2021 Amended | D 2021 Estimated | E 2022 Total Reg. | F 2022 Total Appr. | G Variance | H Total % Inc./Dec. | | | | | |
| Expenditures | | | | | | | | | | | | | |
| Operating | 123,160 | 135,200 | 123,850 | 139,929 | 135,274 | 121,099 | (2,751) | (2%) | | | | | |
| Capital Outlay | 48,282 | 32,765 | 6,000 | 5,050 | 28,775 | 8,835 | 2,835 | 47% | | | | | |
| Total Expenditures | 171,442 | 167,965 | 129,850 | 144,979 | 164,049 | 129,934 | 84 | 0% | | | | | |
| Net Cost: | 171,442 | 167,965 | 129,850 | 144,979 | 164,049 | 129,934 | 84 | 0% | | | | | |

This department includes expenditures associated with maintenance and operation of the county fleet.

Finance



| Budget Summa | Budget Summary | | | | | | | | | | | | |
|--------------------|---------------------|---------------------|----------------------|------------------------|-------------------------|--------------------------|---------------|---------------------------|--|--|--|--|--|
| | A 2019 Actual | B 2020 Actual | C 2021 Amended | D 2021 Estimated | E 2022 Total Req. | F 2022 Total Appr. | G Variance | H Total % Inc./Dec. | | | | | |
| Expenditures | Î | | | | | | | | | | | | |
| Salaries | 563,447 | 606,124 | 616,718 | 593,962 | 618,941 | 618,941 | 2,223 | 0% | | | | | |
| Benefits | 207,993 | 226,501 | 243,618 | 237,015 | 264,807 | 264,807 | 21,189 | 9% | | | | | |
| Operating | 256,179 | 246,876 | 269,888 | 277,384 | 287,112 | 287,112 | 17,224 | 6% | | | | | |
| Capital Outlay | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | | | | | |
| Total Expenditures | 1,027,619 | 1,079,502 | 1,130,224 | 1,108,361 | 1,170,860 | 1,170,860 | 40,636 | 4% | | | | | |
| Net Cost: | 1,027,619 | 1,079,502 | 1,130,224 | 1,108,361 | 1,170,860 | 1,170,860 | 40,636 | 4% | | | | | |
| County Employees | 9.00 | 9.00 | 10.00 | 10.00 | 10.00 | 10.00 | 0.00 | 0% | | | | | |

The mission of the Finance Department is to maintain all county financial records, plan and execute financial strategies to improve the county's debt rating and oversee all purchasing transactions for county departments. The department is committed to providing timely, accessible, and accurate service to all its users while conducting its business in accordance with applicable local, state, and federal regulations.

Budget Highlights

Continuation: Changes in the budget reflect the addition of a position mid-year in FY 2021 and increases in contracts and salaries and benefits.

Expansion: None.

- Keep accounts in accordance with generally accepted principles of governmental accounting and the rules and regulations of the Local Government Commission.
- Disburse funds in compliance with the local government budget and fiscal control act, the budget ordinance, and each project ordinance.
- Supervise the receipt and deposit of all moneys accruing to the county.

- Maintain the county's excellent financial condition.
- Manage the county's debt and other obligations and determine the amount of money required for annual debt service.
- Invest idle funds of the county.
- Prepare financial statements for use by commissioners, residents, and other agencies.

| Key Measures | FY 19 | FY20 | FY21 Est. | FY 22 Target |
|---------------------------|---------|---------|-----------|--------------|
| County Bond Rating | AAA/Aa1 | AAA/Aa1 | AAA/Aa1 | AAA/Aa1 |

General Services - Non Departmental

| Budget Summa | ary | | | | | | | |
|----------------------|---------------------|---------------------|----------------------|------------------------|-------------------------|--------------------------|---------------|---------------------------|
| | A 2019 Actual | B 2020 Actual | C 2021 Amended | D 2021 Estimated | E 2022 Total Req. | F 2022 Total Appr. | G Variance | H Total % Inc./Dec. |
| Revenues | | | | | | | | |
| Intergovernmental | (270,655) | (291,530) | (250,000) | (312,000) | (270,000) | (270,000) | (20,000) | 8% |
| Charges for Services | (351,159) | (378,763) | (400,000) | (400,000) | (403,351) | (403,351) | (3,351) | 1% |
| Total Revenues | (621,814) | (670,293) | (650,000) | (712,000) | (673,351) | (673,351) | (23,351) | 4% |
| Expenditures | | | | | | | | |
| Salaries | 0 | 0 | 3,500 | 1,947 | 800,000 | 800,000 | 796,500 | 22757% |
| Benefits | 90,205 | 2,096 | 268 | 149 | 0 | 0 | (268) | (100%) |
| Operating | 182,120 | 222,277 | 558,973 | 210,434 | 537,000 | 537,000 | (21,973) | (4%) |
| Transfers Out | 13,213,436 | 15,110,105 | 14,356,420 | 14,356,420 | 17,224,698 | 17,890,276 | 3,533,856 | 25% |
| Allocations/Programs | 54,145 | 300,015 | 52,725 | 783,072 | 219,000 | 219,000 | 166,275 | 315% |
| Capital Outlay | 0 | 0 | 0 | 46,648 | 0 | 0 | 0 | 0% |
| Total Expenditures | 13,539,905 | 15,634,493 | 14,971,886 | 15,398,670 | 18,780,698 | 19,446,276 | 4,474,390 | 30% |
| Net Cost: | 12,918,091 | 14,964,201 | 14,321,886 | 14,686,670 | 18,107,347 | 18,772,925 | 4,451,039 | 31% |

General Services includes revenue and expense that is not attached to a specific department but rather applies to all departments in the organization.

Budget Highlights

Continuation: Salary changes in General Services reflect total funding for implementation of the FY 2021 Pay Study. Changes in the Transfers Out include increases to the transfer to the Capital Pay-go Reserve, Debt Reserve, and Affordable Housing Trust Fund. Changes in Allocations/Programs include transfer of some programs to other departments (e.g., Wellness programming moves to HR and Sustainability programming to the Sustainability department), and the elimination of COVID Relief Fund (CRF) and Cyber-related expense. These are offset by an increase in funds for future agricultural preservation programming.

Expansion: None.

Human Resources

| Budget Summa | ary | | | | | | | |
|--------------------|---------------------|---------------------|----------------------|------------------------|-------------------------|--------------------------|---------------|---------------------------|
| | A 2019 Actual | B 2020 Actual | C 2021 Amended | D 2021 Estimated | E 2022 Total Req. | F 2022 Total Appr. | G Variance | H Total % Inc./Dec. |
| Expenditures | | | | | | | | |
| Salaries | 258,959 | 281,509 | 316,903 | 320,040 | 350,518 | 350,518 | 33,615 | 11% |
| Benefits | 95,428 | 114,794 | 130,865 | 131,659 | 144,729 | 144,729 | 13,864 | 11% |
| Operating | 15,797 | 25,612 | 27,732 | 26,028 | 33,506 | 33,506 | 5,774 | 21% |
| Capital Outlay | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| Total Expenditures | 370,183 | 421,915 | 475,500 | 477,727 | 528,753 | 528,753 | 53,253 | 11% |
| Net Cost: | 370,183 | 421,915 | 475,500 | 477,727 | 528,753 | 528,753 | 53,253 | 11% |
| County Employees | 4.00 | 4.00 | 5.50 | 5.50 | 5.50 | 5.50 | 0.00 | 0% |

The mission of the Human Resources Department is to recruit, develop, support, and retain excellent employees as well as maintain a safe and healthy work environment to support the goals and objectives of Chatham County government. The department also manages Veteran's Services and the Chatham County Agriculture and Conference Center.

Budget Highlights

Continuation: Changes in the Human Resources budget reflect the transfer of the Wellness program funding from General Services to HR, increases in salaries and benefits and a reclassification.

Expansion: None.

- Manage job recruitment, selection, and promotion of county employees to develop and retain a highly qualified work force.
- Develop and oversee a cost-effective employee benefits and wellness programs.
- Develop and promote appropriate personnel policies and enforce those policies.
- Foster a positive work environment and effective employee-employer relations.
- Promote employee career development and job training.
- Manage workers compensation, general personal property, and auto liability programs.
- Ensure a safe work environment by conducting training, safety inspections, and maintaining safety policies.

| Key Measures | FY 19 | FY 20 | FY 21 Est. | FY 22 Target |
|---|-------|-------|---------------|-----------------|
| Annual voluntary staff turnover rate | 10% | 12% | 12% | 10% |
| Workdays lost due to injury | 0 | 0 | 0 | 0 |
| Percent employees with identified primary health care provider | 86.7% | 87% | 87% | 90% |
| Employee Assistance Program utilization (number of contacts) annualized | N/A | 431 | 552 | 700 |

Human Resources – Chatham County Agriculture & Conference Center

| Budget Summary | | | | | | | | |
|-------------------------|---------------------|---------------------|----------------------|------------------------|-------------------------|--------------------------|---------------|---------------------------|
| | A 2019 Actual | B 2020 Actual | C 2021 Amended | D 2021 Estimated | E 2022 Total Req. | F 2022 Total Appr. | G Variance | H Total % Inc./Dec. |
| Revenues | | | | | | | | |
| Contributions from Othe | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| Miscellaneous | (50,869) | (48,739) | (45,000) | (2,100) | (22,500) | (22,500) | 22,500 | (50%) |
| Total Revenues | (50,869) | (48,739) | (45,000) | (2,100) | (22,500) | (22,500) | 22,500 | (50%) |
| Expenditures | | | | | | | | |
| Salaries | 138,336 | 147,364 | 183,776 | 132,902 | 185,509 | 185,509 | 1,733 | 1% |
| Benefits | 58,253 | 64,003 | 87,894 | 80,699 | 90,931 | 90,931 | 3,037 | 3% |
| Operating | 44,831 | 39,518 | 75,383 | 30,991 | 47,319 | 47,319 | (28,064) | (37%) |
| Debt | 1,019,399 | 1,238,968 | 956,628 | 956,628 | 929,992 | 929,992 | (26,636) | (3%) |
| Allocations/Programs | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% |
| Capital Outlay | 0 | 0 | 44,528 | 0 | 0 | 0 | (44,528) | (100%) |
| Total Expenditures | 1,260,820 | 1,489,853 | 1,348,209 | 1,201,220 | 1,253,751 | 1,253,751 | (94,458) | (7%) |
| Net Cost: | 1,209,951 | 1,441,114 | 1,303,209 | 1,199,120 | 1,231,251 | 1,231,251 | (71,958) | (6%) |
| County Employees | 3.00 | 3.00 | 4.00 | 4.00 | 4.00 | 4.00 | 0.00 | 0% |

The mission of the Chatham County Agriculture & Conference Center is to provide a clean, safe, attractive, and comfortable environment to host events and meetings for both internal (non-revenue) and external (non-profit and full revenue) clients and provide exemplary customer service to all.

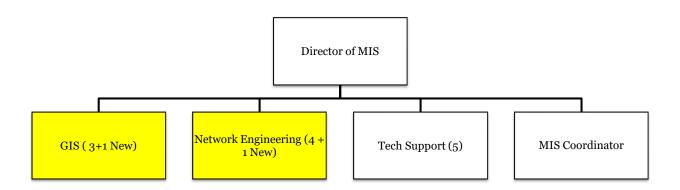
Budget Highlights

Continuation: Changes in the budget reflect the decrease in facility rental due to a slow recovery from the pandemic and changes to salaries and benefits.

Expansion: None.

| Key Measures | FY 19 | FY 20 | FY 21 Est. | FY 22 Target |
|----------------------------------|-------|-------|---------------|-----------------|
| Space booked by internal clients | 80% | 71% | 100% | 70% |
| Space booked by external clients | 20% | 29% | 0% | 30% |
| Number of approved caterers | 27 | 34 | 35 | 40 |
| Number of available vendors | 20 | 27 | 27 | 30 |

Management Information Systems



| Budget Summary | | | | | | | | * |
|--------------------|---------------------|---------------------|----------------------|------------------------|-------------------------|--------------------------|---------------|---------------------------|
| | A 2019 Actual | B 2020 Actual | C 2021 Amended | D 2021 Estimated | E 2022 Total Req. | F 2022 Total Appr. | G Variance | H Total % Inc./Dec. |
| Revenues | | | | | | | | |
| Intergovernmental | (54,056) | (54,800) | (17,600) | (54,800) | (17,600) | (17,600) | 0 | 0% |
| Total Revenues | (54,056) | (54,800) | (17,600) | (54,800) | (17,600) | (17,600) | 0 | 0% |
| Expenditures | | | | | | | | |
| Salaries | 831,336 | 850,958 | 838,641 | 785,426 | 873,943 | 910,135 | 71,494 | 9% |
| Benefits | 331,314 | 349,789 | 354,483 | 307,339 | 387,632 | 408,406 | 53,923 | 15% |
| Operating | 604,597 | 702,203 | 747,158 | 631,590 | 880,345 | 884,430 | 137,272 | 18% |
| Capital Outlay | 6,245 | 44,971 | 0 | 0 | 0 | 0 | 0 | 0% |
| Total Expenditures | 1,773,492 | 1,947,922 | 1,940,282 | 1,724,355 | 2,141,920 | 2,202,971 | 262,689 | 14% |
| Net Cost: | 1,719,436 | 1,893,121 | 1,922,682 | 1,669,555 | 2,124,320 | 2,185,371 | 262,689 | 14% |
| County Employees | 14.00 | 15.00 | 14.00 | 14.00 | 15.00 | 16.00 | 2.00 | 14% |

The mission of the MIS department is to deliver services energetically and enthusiastically; maximize technology access, use and safety; assist and enable all departments to pursue success for the county and citizens.

Budget Highlights

Continuation: Changes in the MIS budget reflect significant increases in software licenses and security measures and increases in salary and benefits.

Expansion: Three expansions are recommended for FY 2022: 1) The addition of an Application Support Engineer [\$81,544]; 2) An additional GIS Technician [\$58,961]; and 3) Offsite backup [\$20,339].

Major Responsibilities and Goals

- Provide and maintain network infrastructure that is adaptive, resilient, efficient, and secure in meeting department, County and BOC goals.
- Evaluate, purchase, maintain and support end user devices, information delivery and business support solutions for all county departments.
- Maintain security and practices to protect the county resources against data loss and/or staff productivity due to malicious network activities and attacks.
- Foster partnerships among MIS, county departments and vendors to provide a strong team approach for selection, implementation and ongoing maintenance of core business solutions and support needs.
- Provide, monitor, and optimize infrastructure for easy and broad accessibility and efficient technology use.
- Promote and improve access to GIS web services and information for the public and county staff.

Performance Measures

| Key Measures | FY 19 | FY 20 | FY 21 Est. | FY 22 Target |
|---|-------|-------|---------------|-----------------|
| Internet Availability | 99.5% | 99.7% | 91.67% | 99.5% |
| Recovery Time (minutes) | 30 | 24 | 30* | 30 |
| Core internet bandwidth utilization (target <80%) | 47% | 50% | 22% | 50% |
| Data storage (SAN) space utilization | 76% | 82% | 57% | 63% |
| GIS backlog (hours) | 160 | 80 | 120 | 80 |
| GIS requests turnaround time (days) | 2.96 | 3.0 | 4.5 | 3.0 |

*Does not include cyber event downtime